Hey there! We are excited to let you know about the big changes that have happened here at the Washington State Address Confidentiality Program (ACP)!

First, we have a new Secretary of State. Governor Inslee appointed Steve Hobbs as the state’s 16th secretary and he was sworn in on November 22. Kim Wyman resigned mid-term to join the Department of Homeland Security’s Cybersecurity and Infrastructure Security Agency (CISA).

The Address Confidentiality Program has also added new staff.

We received a much needed boost of funds from the legislature that allowed us to increase our staff to better support you. We have trained more application assistants to help people apply for ACP, improved our website, streamlined our application processes, and updated our data security systems. Staff are also getting out to state and government agencies to educate them about how the ACP works.

Speaking of website improvements, we added a section just for people enrolled in the program:

You’ll find voter registration information, ACP forms, resources, and answers to the most commonly asked questions.

You can access the Address Confidentiality Program website at https://www.sos.wa.gov/acp/

We will continue to share highlights with you in future newsletters as we make improvements.
Register to Vote

As a participant of ACP you have the opportunity to register to vote confidentially for your safety.

If you aren’t already a Protected Records Voter (PRV), it’s easy to become one. We sent a PRV form with your key information in your welcome packet. If you have been in ACP for a while, and aren’t a PRV, you can call us and we will send you the form in the mail. You can also go to your local elections office and ask for the ACP Authorized Personnel, show your authorization card, and sign up in person. Find their contact info on line at https://www.sos.wa.gov/elections

2022 State Holidays
(mail will not be forwarded)

- Martin Luther King Jr. Day: Jan 17
- Washington’s Birthday: Feb 21
- Memorial Day: May 30
- Juneteenth: June 20
- Independence Day: July 4
- Labor Day: Sep 5
- Veterans Day: Nov 11
- Thanksgiving: Nov 24
- Christmas Day: Dec 26

Phone number updates — October 2021

ACP wants to make you aware of a few phone number updates. When you set up services with any of the following companies, please contact them at the number(s) listed below.

To protect your information, you may want to ask if the company has a special department to help you keep your information more secure.

- Comcast: (844) 963-0073
- Century Link or Lumen: (866) 642 -0444 or (866) 541-3330
- AT&T or Direct TV: AT&T: (800) 288-2020 or Direct TV: (800) 531-5000

Landline Telephone Service

If you choose to have a landline phone, know that it must be linked to your actual address. Requesting an unlisted or unpublished phone number for a landline does not necessarily guarantee confidentiality.

This updates Key Information 2019 page 27 and Key Information 2020-21 page 31.
Is there a move in your future?

Please remember to notify the ACP at least two (2) days before you move. We must have your address change in writing or by fax. We do not take a change of address over the phone or by email. This is for your safety. We don’t know who is on the other end of the phone and our email is public record.

For your convenience, we have updated the Change of Information Form at our website at: https://www.sos.wa.gov/acp under Participants > Forms.

If your mail gets returned to us and we can’t get in touch with you, we must cancel your participation in the ACP. Make sure the ACP has your current phone number and your voicemail is set up so we can contact you if there are any problems.

Is it a Safe Label Name, Previous Name, or Alias?

Safe Label
A “safe label name” is a fake name that ACP uses to disconnect your legal name with your actual address.

- A “safe label name” is used only on the mailing label that ACP uses to send mail to you.
- Mail should never be sent to ACP with your safe label name and PMB.

The Safe Name Label Request Form is available online at: https://www.sos.wa.gov/acp under Participants > Forms.

Alias
An alias name is another way to describe a fake name.

- An alias name is not a legal name change or a legal name.
- An alias is used as an extra safety precaution on your cable or utility bill.

Previous or aka (also known as)
Previous names or aka — also known as — are names you have used legally in the past.

- If you will receive mail in a legal name you went by when you were married or returned to after a divorce, please submit a Change of Information Form along with the supporting documentation to the ACP.
- Supporting documentation is a marriage certificate or divorce decree that states your name change in the paperwork.
- If ACP does not have your former name on file, all mail that is sent to your ACP address in that name will be returned to sender — even if it contains your PMB number!