

Teamwork Incentive Program

Approved Teams 2003

TEAM: Pregnant and Parenting Women (PPW) Worksgroup
MEMBERS: Kathy Apodaca; Diane Bailey; Sue Green; Diana Larsen-Mills; Lenore Lawrence; Polly Taylor; Diane Tiffany; Todd Slettvet.
AGENCY: DOH and DSHS
PROJECT PERIOD: January 2003– June 2003
BOARD REVIEW: March 7, 2003
SAVINGS: \$7,230.00

OUTCOME: The team's goal was to eliminate two major protocol manuals and develop a shared agency, simplified resource guide with electronic update capability for current information, and a single access to care number for medical, treatment, community agencies, and the general public.

TEAM: Team 4 Spokane Field Office
MEMBERS: Geneane Petruso; Willis Miller; David VanMatre; Catherine Leonard; James Reamer; Dwayne Leistico; Joseph Troy; Matthew Gillio; Mark Stanton; Melinda Ritz' Garry Bennett; Kenneth Blackwood; Kelly Reynolds' Dianne Felisher.
AGENCY: Department of Social and Health Services
PROJECT PERIOD: April 1, 2000 – March 31, 2001
BOARD REVIEW: May 2, 2003
SAVINGS: \$21,511.63

OUTCOME: The team increased the unit's collection ratio to a level consistently higher than the rest of the field office collection; and increased officer value assessments in caseload management procedures regarding individual efforts versus actual collection results.

TEAM: Internet Media Releases or Bust
MEMBERS: Gig Zenk, Tricia Currier, Nancy Harry, Cheri Kegley, Thuy Vu, Kim Sauer, and Lori Goodwin.
AGENCY: Liquor Control Board
PROJECT PERIOD: January 2003– June 2003
BOARD REVIEW: November 7, 2003
SAVINGS: \$31,006.00

OUTCOME: The team designed an Internet application to automatically replace the existing system with no interruption to services provided to the media, and actually improved access to all media outlets and increased public input.