

Teamwork Incentive Program

Approved Teams 2001

TEAM: Homeownership Division Team
MEMBERS: Dee Taylor, Markham Stickney, Renee' Westphal, Lisa DeBrock; Candace Sheehan; Bob Peterson and Connie Warmer.
AGENCY: Washington State Housing Finance Commission
PROJECT PERIOD: July 1998 – June 2000
BOARD REVIEW: February 2, 2001
SAVINGS: \$152,610

OUTCOME: The team began in-house program administration, which shortened the compliance review timeframe from up to two weeks to a more favorable 48 hour turnaround time; created operations manual for the internal staff; and developed a user friendly site for a new loan reservation system.

TEAM: Enforcement Coordination Team
MEMBERS: Jim Anest, Susan Bragg, Jim Greeves, Nerissa Lancendorfer, Julie Carrasco-Pietz, Bob Wilson, Marc Pacifico, Ted Hamlin, Sue Billings, John Erickson, Chrissy Phelps, and Julie Ruster.
AGENCY: Department of Ecology (ECY)
PROJECT PERIOD: September 1998 – May 2000
BOARD REVIEW: May 11, 2001
SAVINGS: \$58,186.83

OUTCOME: The team developed an agency specific training program, manual and field guide, approved by the Department of Personnel, in order to provide training to the Department's Core and Advanced Investigators.

TEAM: Social Service Payment System (SSPS) Improvement Team
MEMBERS: Stephen Anderson, Joe Barton, Melisa Berntson, Chris Bowman, Glenda Calderon, Lucinda Frazier, Collette Jacques, Philip King, Robert McBee, Adine Moody, Thanh, Ngo, Tien Nguyen, Helen Patred, Ed Putzman, Yvonne Renz, Courtney Schonberg, Clarence Shafer, Shirley Stirling, Ute Syben, Cheryl Threatt, Phu Vuong, Franida Wilson, Cheryl Timmons, Christine Swedberg, Gary Hilberg, Nicole Alexander, and Judy Bennett.
AGENCY: Department of Social and Health Services
PROJECT PERIOD: July 1, 2000 – June 30, 2001
BOARD REVIEW: July 6, 2001
SAVINGS: \$298,104.75

OUTCOME: SSPS Improvement Team converted the old UNISYS mainframe to Y2K which previously, had a number of cumbersome, error-prone and expensive processes. The team identified four major improvement areas, and developed a plan to implement solutions.