

# Teamwork Incentive Program Approved Teams 1998

**TEAM:** Voter Information Program/Services Team  
**MEMBERS:** Erika Aust, Shawn Merchant, and Charlotte Ottavelli  
**AGENCY:** Office of the Secretary of State  
**PROJECT PERIOD:** September 1997 – December 1997  
**BOARD REVIEW:** January 9, 1998  
**SAVINGS:** \$133,413.72

**OUTCOME:** The team created a convenient access to a broad range of election related information to provide comprehensive, timely, objective information about candidates, initiatives, referenda, constitutional amendments and the voting process.

**TEAM:** Hardware Technical Team (HTT)  
**MEMBERS:** Ray Levee, Paul Kramer, Laurie Martin, Mark Cornish, Diane Taylor, Paul Palms, Keith Kawamura, Toril Frost, and Kim Anderson  
**AGENCY:** Department of General Administration  
**PROJECT PERIOD:** July 1997 – January 1998  
**BOARD REVIEW:** March 9, 1998  
**SAVINGS:** \$4,002.48

**OUTCOME:** After the project, HTT is now the service provider for all services and products provided, to add value and facilitate processes on behalf of the customers when needed; to strive to deliver quality service in a timely manner; continuously improving quality, lower the cost, and increase productivity.