

**CQ Press Customized Trial and Discount Program
Washington State Library – Statewide Trial
1 April 2004**

The CQ Press Electronic Library Databases

CQ Researcher (in English and *en Español*) – One of Library Journal's Best Reference Sources 2000 and 2001 as well as the 2002 ABA Silver Gavel Award winner, *The CQ Researcher* is your complete source for in-depth analysis reporting on the most current and controversial issues of the day. <http://www.cqpress.com/docs/Researcherflyer.pdf> - and - <http://cqpress.com/docs/CQRE%20Flyer%200104.pdf>

CQ Supreme Court Collection – Content not available anywhere else! This collection blends CQ's unique historical analysis and summaries of the most important Supreme Court decisions together with justice biographies, statistics, and a quantitative analysis on essential topics, an institutional history of the Court, and news feed on current events and public opinion surrounding the Court's decisions. The Supreme Court Collection was recently awarded the Professional Scholarly Publishing award for Best Internet-Based Electronic Product for Social Sciences / Humanities. <http://www.cqpress.com/docs/SCCFlyer.pdf>

CQ Public Affairs Collection – Organized by 22 key public affairs subject headings, CQ Public Affairs Collection pulls together CQ's wealth of original content, historic documents and primary source materials, statistical overviews, directory contact information, and the very best in-depth reporting on current affairs to create a one-stop source for public policy content. Ideal for researchers and students of public affairs, public policy, social work, government, political science, journalism, and communications. <http://www.cqpress.com/docs/PACflyer.pdf>

CQ Congress Collection (New!) – Meets the needs of students and scholars as a dynamic, data-rich research and reference tool allowing a sweeping historical analysis of members of Congress, their legislative voting behavior, interest groups, and their interactions in crafting public policy. Informed and objective commentary provides a sweeping survey of the powers and action of the legislative branch of the federal government, and explains institutional and organizational history, the legislative process, and public policy decision-making. <http://www.cqpress.com/docs/CCCFlyer.pdf>

CQ Voting & Elections Collection (New!) – Broad content in the form of thousands of election analysis documents, statistical documents, primary source documents, case summary documents, and more. Exploring the campaign process, the election outcome, and points in between, including presidential, congressional, gubernatorial, and others, with data down to the county and district level. <http://www.cqpress.com/docs/VECFlyer.pdf>

CQ Encyclopedia of American Government (New!) - A one-stop, easy-to-navigate reference on Congress, the Presidency, Supreme Court, and U.S. Election process, which is based on the award-winning A to Z Encyclopedia series. <http://www.cqpress.com/docs/EEAGflyer.pdf>

CQ Researcher Perpetual Electronic Ownership Rights (PEOR) - For a one-time fee, participating institutions will receive perpetual access to the CQ Researcher online issues from 1991 forward to the last issue received should an institution cancel their ongoing subscription at some point in the future. This one-time fee grants perpetual access for all issues from 1991 to present plus each new years' issues will be added to the institutional archive subscribed to provided the institution maintains an ongoing subscription. The ongoing subscription price (or renewal for current subscribers) is reduced upon receipt of Perpetual Electronic Ownership Rights order.

Answers to Vendor Questions

1. Describe the database product(s). If you want us to link to more than one product, provide a unique description for each product. If there are special hardware or software needs, please make sure you include them in the description.

Product descriptions on the preceding page are up to date. No specific software beyond a reasonably contemporary web browser is required to access the databases.

2. Is remote access included in the subscription price? If there are additional charges or requirements in order to offer remote access, please describe. What methods of remote access are supported? If applicable, please discuss any methods or assistance you offer regarding remote access patron verification and authentication.

Remote access is free of charge for all library types, provided the library authenticates its users prior to referring them to the CQ Electronic Library URL. We support IP range, referring URL, and username/password authentication.

3. What customer training is provided, and at what cost? Please include “freebies” such as Web-based tutorials, end-user documentation tents, cheat-sheets, etc.

We provide subscribers with free Quick Reference Cards, PDF cheat sheets, demo tours on our website, and regularly scheduled “webinars” with our customer trainer. All free of charge.

4. What customer and technical support is provided, including hours of operation? In your reply, please include contact names (if applicable) or name of department, the phone numbers and e-mail addresses for your support services. If you have toll-free access to these support centers, please make sure they are available here.

Technical support is available from our WebHelp team 8:30 a.m. – 5:30 p.m. ET either via 1-866-4CQPRESS or via email at webhelp@cqpress.com

5. Please describe the statistics you provide, and discuss whether your statistical reporting complies in part or in whole with the guidelines developed by the International Coalition of Library Consortia found at <http://www.library.yale.edu/consortia/webstats.html> or the COUNTER Code of Practice found at http://www.projectcounter.org/code_practice.html

Real-time self-service usage statistics are available at library.cqpress.com/reporting using the library’s assigned administrative username and password. Based on our analysis, our usage statistics appear to be both ICOLC and COUNTER Level 1 compliant.

6. Describe your pricing structure or formula for the product. (Note: This question means - we want to know what your prices are and how they are calculated: Based on FTEs? On buildings? On a combination, or on something else?)

If you cannot provide a standard price that would enable each library to understand their cost to subscribe, then for each product you must tell us the price that you would charge these hypothetical libraries if they subscribe to your product as a result of these trials.

Pricing is based on the following criteria:

- a. For K-12: price is based on each unique school building, and districts are priced based on the number of high schools in the district, but all buildings receive access. Price in this market includes unlimited simultaneous users.

Current Events & Social Issues				•	•		
Law & Society/Civil Liberties			•	•	•		
International and Global Affairs				•	•		
Contact Information					•	•	
Primary Source Materials			•		•		•
Analytical Database	•	•	•				
Perpetual Archive Purchase Option				•			
Images			•	•	•		•
Usage Statistics	•	•	•	•	•	•	•
Content Updates	Frequently*	Frequently*	Frequently*	Weekly	Weekly	Monthly	Frequently*
Awards	AAP/PSP	AAP/PSP	AAP/PSP	ABA Silver Gavel & Society of Professional Journalists			

*based on timing of events & editorial schedule