



Washington State Liquor Control Board

August 2009

Liquor Control Board contributes three different TIP Teams in the same month



THE PURCHASING TEAM

Kimberly Ward, Robin Hall, Peggy Lynch & Meagan Renick



SHOOTING STARS TEAM

Sandy Brown, Cheryl Foster, GA Secretary Linda Villegas Bremer, Marcy Wilsie & Jan Harrell
Not Pictured: Sherry Gutweiler



CUSTOMER COMMENT CARD TEAM

Debbie McVicker, Meagan Renick, Shayna Burmeister & Brad Rinke

In the 26- year history of the state Productivity Board, there has never been a single agency that has approved and submitted three different Teamwork Incentive Program teams within the same month.

Until now.

The Liquor Control Board, which has long encouraged its employees to use the Productivity Board as a resource to save money and generate revenue, accomplished this feat when it officially recognized 13 employees for their efforts in various departments.

Secretary Sam Reed was extremely pleased with the efforts put forth by the agency and its forward-thinking employees.

“We’ve always seen great results from the Liquor Control Board.” He said. “This month just shows exactly what they’re willing to do to help keep our state running.”

The first team, led by Meagan Renick and consisting of Kimberly Ward, Robin Hall and Peggy Lynch, saved the agency \$2,092.45 by reducing printing and mailing costs associated with sending out its monthly supplier bulletins.

Renick also helped create the second TIP team for the Liquor Control Board. Her team of Debbie McVicker, Shayna Burmeister and Brad Rinke implemented a new customer commenting process that saved the agency \$9,562.32.

The third team revised licensing forms currently used by the agency, and worked with its IT department to include all forms online, leading to both savings and new revenue. Jan Harrell, Sandy Brown, Cheryl Foster, Marcy Wilsie, Sherry Gutweiler and Delores Conwell all came together to help their agency generate revenue and savings over \$37,493.00.

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