

# SMART

# G GOVERNMENT

WINTER 2009-2010



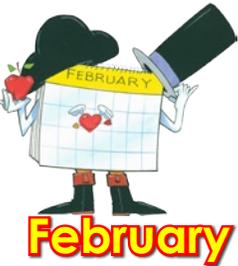
## **2009 YEAR IN REVIEW**

A NEWSLETTER PUBLISHED BY THE WASHINGTON STATE PRODUCTIVITY BOARD



## DVA rolls out new marketing plan

The Department of Veterans Affairs began an extensive marketing campaign with the Productivity Board. Its theme was "A Call to Action." It combined a vintage look with a modern message. The giveaway included a set of Rosie the Riveter buttons, and the contest provided gift cards for each suggestion.



## DOC TIP team saves thousands

Elizabeth Lasley, PJ Kohler and Adolfo Ray Ebio successfully saved the Department of Corrections \$106,000 by developing and managing offender work-related injury claims covered by the Department of Labor & Industries to ensure that treatment costs were not incurred by the agency.



## Innovations in State Government

Celebrating a year that saw the Employee Suggestion and Teamwork Incentive Programs save \$2,586,310, Secretary of State Sam Reed and State Auditor Brian Sonntag were among many that were on hand to thank state employees for their ideas and reward the year's best.



## DOC finishes successful campaign

The "Bright Ideas" campaign was a smashing success for the Department of Corrections, garnering over 80 suggestions from agency employees and saving thousands. The campaign ended with a contest that rewarded 10 suggesters for their ideas, with Zach Tate winning the grand prize for Most Innovative.



## SIB approves TIP team

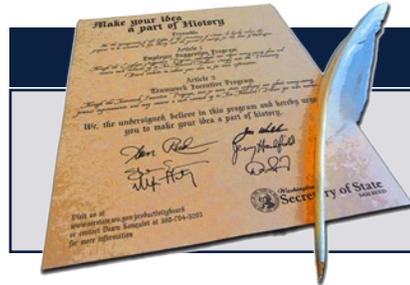
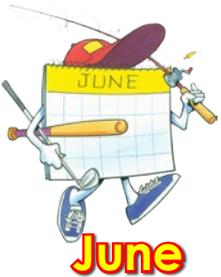
The State Investment Board approved its TIP team since 2005 by recognizing the Board Paper Reduction Team for saving the agency \$4,665.07. Marie Repcik, Linda Buchanan and Alyssa Barada came together to change the way their agency produces and mails its board and committee packets.

# 2009 YEAR IN REVIEW



### Public Service Recognition Week

Each year during the first full week of May, the State of Washington celebrates PSRW. It's a time set aside to honor the men and women who serve the citizens of our state. Celebrations were held this year in Olympia, Vancouver, Spokane, the Tri-Cities and Seattle.



### OSOS begins marketing campaign

The Productivity Board embarked on a marketing campaign with the Secretary of State's Office that tapped into the agency's specialty: its rich sense of history. The agency developed a campaign around the theme of "Embracing our Past and Planning our Future."



### Rainiers celebrate State Employees

Cheney Stadium was the sight of State Employees Day with the Tacoma Rainiers. Over 250 public servants came out to the ballgame to be recognized by their local baseball team. Free food and merchandise, discounted tickets, and public recognition were just a few things fans were able to enjoy.



### LCB sends 3 teams to Board

For the first time in the history of the Productivity Board, a single agency was able to approve three different Teamwork Incentive Program teams. The teams combined to save their agency over \$40,000.



### GA employees saves agency thousands

Ivan Johnson, a Contract Specialist with the Department of General Administration, helped save his agency \$19,113 by suggesting that it changes Capitol Campus leases into two-year State Rental Agreements to save on recording fees. The agency enthusiastically adopted this suggestion.



Employees continue to step up and save money for DOT.

In these days of limited budgets, money saving ideas are more important than ever. Employees with the Department of Transportation have been using their creativity to come up with suggestions that have helped their agency cut costs and streamline processes.

Here are some examples of employees who have been recognized for helping their agency save money:

Dale Madera received \$200 for his idea to use direct deposit for all payments to employees. The suggestion saved \$14,717 in the first year alone.

Ben Shaw was recognized two different times for suggestions he sent

through the Productivity Board. His first suggestion involved replacing navigation lights on bridges with cooler LEDs, and his second idea was to turn down the thermostat in machinery areas on SR-99. His efforts saved the state \$12,220.

Gary Aust was awarded for his suggestion to modify a truck and sander to make a string trimmer that cuts vegetation around the base of guardrails. The invention helped improve employee safety compared to the same work done manually.

Yvonne Peterson took home \$200 for her idea to have regions print their own over/under and Leave Error reports. This suggestion eliminated du-

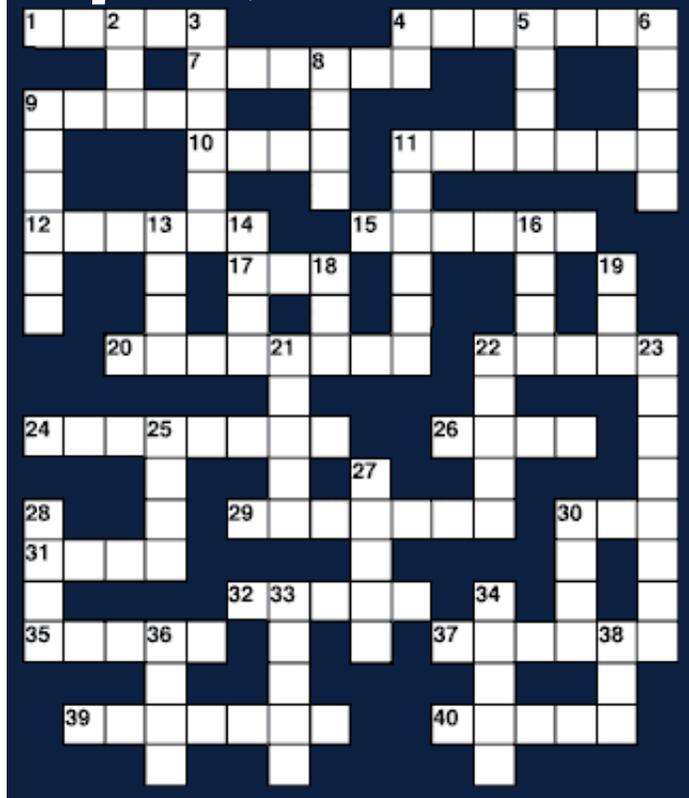
plication of effort and mail expenses. The total first-year savings were \$552.

In these tough times, every little bit helps. Congratulations to the Department of Transportation to another great year of innovation and savings.



Ben Shaw and Paula Hammond receiving their certificates of recognition from the Department of Transportation.

WINTER CROSSWORD PUZZLE



ACROSS:

- 1. Sudden cold breeze
4. Hand warmers
7. Hanging spike of ice
9. Freezing rain
10. Show and \_\_\_\_
11. Conditions outside
12. Flowering plant, color
15. Achoo
17. Not in
20. Month of winter
22. Carols, etc.
24. Valentine month
26. Thaw
29. Keeps drink warm
30. Small dog
31. Winter Olympic sport
32. Silky material
35. Breezy
37. Ice sport
39. Foot warmer
40. Direct a vehicle's course

DOWN:

- 2. Frozen water
3. Small
4. Myself
5. Small pie
6. Neck warmer
8. Chilly
9. Used to move snow
11. A season
13. Strong emotion
14. Ripped
16. Nill
18. Bath \_\_\_\_
19. Cloud of water vapor
21. Last month of winter
22. Wooden snow vehicles
23. Winter road condition
25. Be carried on
27. Locomotive
28. Carried along by wind
30. Piece of hockey equipment
33. Make this in the snow
34. Winter foot wear
36. Faucets can do this
38. You hear with this

Smart Government is a quarterly publication of the WASHINGTON STATE PRODUCTIVITY BOARD 6880 Capitol Boulevard - Olympia, WA 98504