

# Services to Libraries Report

September 2015 – November 2015



*Our federal funding agency*

## **Vision**

A democratic society where communities and individuals thrive with broad public access to knowledge, cultural heritage, and lifelong learning.

## **Mission**

The mission of IMLS is to inspire libraries and museums to advance innovation, lifelong learning, and cultural and civic engagement. We provide leadership through research, policy development, and grant making.

## **Strategic Goals**

1. IMLS places the learner at the center and supports engaging experiences in libraries and museums that prepare people to be full participants in their local communities and our global society.
2. IMLS promotes museums and libraries as strong community anchors that enhance civic engagement, cultural opportunities, and economic vitality.
3. IMLS supports exemplary stewardship of museum and library collections and promotes the use of technology to facilitate discovery of knowledge and cultural heritage.
4. IMLS advises the President and Congress on plans, policies, and activities to sustain and increase public access to information and ideas.
5. IMLS achieves excellence in public management and performs as a model organization through strategic alignment of IMLS resources and prioritization of programmatic activities, maximizing value for the American public.

The Institute of Museum and Library Services (IMLS) supports the full range of libraries, including public, academic, research, special and tribal, and the full range of museums including art, history, science and technology, children's museums, historical societies, tribal museums, planetariums, botanic gardens and zoos.

The Institute of Museum and Library Services FY 2014 annual report presents agency activity highlights from October 2013 - September 2014. Review this report at:

[https://www.imls.gov/sites/default/files/publications/documents/2014annualreport\\_0.pdf](https://www.imls.gov/sites/default/files/publications/documents/2014annualreport_0.pdf).

IMLS also creates a Five-Year Plan which is typically one year ahead of state LSTA Five-Year Plans. The current IMLS Plan covers 2012 – 2016. It is found at <https://www.imls.gov/about-us/strategic-plan>.

# Summary of Activities

March 2016 to May 2016

## 2015-16 Grant Cycles, including Digital Literacy and Washington Rural Heritage Grant Cycles Activity

Jeff Martin  
Maura Walsh  
Elizabeth Laukea  
Evan Robb  
Carolyn Petersen

### Update on 2015 grant cycles:

2015 Digital Literacy: Asotin County Library, Ellensburg Public Library, Garfield (Seattle Public Schools), Garry (Spokane Public Schools), Lakeside (Nine Mile Falls School District), Nooksack Indian Tribe, Pierce County Library System, Wenatchee Valley College, and Whitman County Rural Library District are completing Digital Literacy grants. .

2015 Washington Rural Heritage: the six awardees continue to develop their projects with the help of consulting and site visits by Project Manager Evan Robb. The awardees are Asotin County, Ellensburg, La Conner, Libraries of Stevens County NOLS – Port Angeles and Whitman County.

We currently have three special grant cycles open: Digital Literacy, Metadata Enhancement & Remediation, and Washington Rural Heritage. We recently received 443 applications for Refreshing School Libraries, and are evaluating 364 to determine the 200 awards we anticipate giving.

## All Aboard for Kindergarten

Diane Hutchins

Continuing the planning process of All Aboard for Kindergarten, Hutchins began discussions with Thrive Washington and the ELPLP on options to consider as they work together on the design of a framework that would enable libraries to work with other early learning partners in their respective communities to help families prepare their children for school.

## Ask WA

Nono Burling

Burling continued to work with member libraries on virtual reference tools. She negotiated with QuestionPoint to adjust next year's pricing and is researching a possible transition. She is researching alternative software for virtual reference hosting. Here's what the schedule looked like:

- 3/14/16 Attended Collaborative VR meeting, a virtual group of VR coordinators
- 3/16/16 In-person meeting with QuestionPoint staff to discuss pricing models.
- 3/18/16 Hosted first Washington Virtual Reference Conference - 67 attended representing 38 different public and academic libraries.
- 4/12/16 Advisory Committee Meeting
- 4/28-29/16 At WLA introduced librarians the software under consideration for our new platform.
- 5/9/16 Hosted Collaborative VR meeting.

Burling also work with QuestionPoint staff to negotiate a new pricing structure, assisted member libraries with scheduling and technical difficulties, and worked with vendors to decide whether the cooperative should change software platforms.

<p><b>Digitization, collection, management &amp; administration, website design</b></p> <p>Evan Robb</p>	<p>At the end of May, Robb went live with the (new) Rockford Heritage Collection, produced by the Spokane County Library District in collaboration with the Rockford Pioneer Museum. Collection URL: <a href="http://www.washingtonruralheritage.org/cdm/landingpage/rockford">http://www.washingtonruralheritage.org/cdm/landingpage/rockford</a> Collection includes 100 items.</p> <p>Robb worked with 2015-2016 sub-grantees to add approximately 650 newly digitized items to the WRH repository. He digitally preserved 6781 master files comprising 55.7 GB of storage for WRH partner organizations. He also worked with existing WRH partners on a non-grant-funded basis to include additional material to the repository. This includes newly-recorded oral histories documenting Olympic National Park, conducted by the North Olympic Library System.</p>
<p><b>Gaining STEAM Lego Mindstorm EV3 Workshop / Circulation Kits</b></p> <p>Joe Olayvar Evelyn Lindberg</p>	<p>In its effort to provide substantial 21st century Science, Technology, Engineering, Arts, and Math (STEAM) learning tools to public libraries, the Washington State Library / Library Development has embarked on creating two (2) circulation kits. Each has five (5) Lego Mindstorm EV3 Core sets, five (5) laptops, and one (1) projector along with extra Mindstorm components and two (2) modified cases for safe shipping. As a prelude to circulating these kits due to the higher learning curve regarding programming and assembling Lego robots, an in person workshop was developed to quell apprehension, and to facilitate a higher success probability for libraries to host their own workshops customized to their community.</p> <p>Since March 1st, nine locations have hosted the workshop with sixty-six staff and two volunteers in attendance.</p> <ul style="list-style-type: none"> <li>• Asotin County Library</li> <li>• Nisqually Tribal Library</li> <li>• Richland Public Library</li> <li>• Ritzville Public Library</li> <li>• Whitman County Library</li> <li>• Yakama Nation Library</li> <li>• Moran Prairie Public Library</li> <li>• Jamestown S’Klallam Tribal Library</li> <li>• Spokane Public Library (downtown)</li> </ul>
<p><b>Institutional Library Services (ILS)</b></p> <p>Laura Sherbo</p>	<p>All Institutional Library Services staff attended a two day retreat in Federal Way in March. This was the first opportunity for two new staff to meet everyone from around the state.</p> <p>Kathleen Benoun from the Western State Hospital Library presented a storytelling program at South Hall Treatment Center in March. There were about 60 patients and staff who attended her “The Little People” program with stories from Ireland, Japan, and Denmark.</p> <p>All Institutional Library Services branches participated in National Poetry Month in April by promoting poetry and collecting poetry written by inmates and patients. Two “open mic” sessions were held at the Washington State Penitentiary for inmates to read original poetry and two poetry writing workshops were held at the Washington Corrections Center for Women. One workshop was presented by Tacoma’s Poet Laureate and the other by a professor from Pacific Lutheran University.</p>
<p><b>Libraries as Open Education Leaders</b></p> <p>Shirley Lewis</p>	<p>Lewis attended LOEL spring workshop at Vancouver Community Library on May 4. The program included an interesting panel of three community college vice presidents’ view of the LOEL projects in their respective institutions and a discussion of copyright laws and OER. Workshop participants were from academic libraries in both Oregon and Washington.</p>

<p><b>Professional development and outreach</b></p> <p>Nono Burling Diane Hutchins Elizabeth Laukea Joe Olayvar Carolyn Petersen Evan Robb Will Stuvenga WTBBL staff</p>	<p><b>Meetings</b></p> <p>Burling and Martin attended the Thrive Luncheon in Seattle 4/6/2016</p> <p>Burling attended Going Social in Local Government: How The City of Walla Walla, Washington Uses Social Media to Engage Its Population.</p> <p>Walsh attended the national convening for LSTA coordinators in April.</p> <p><b>Services</b></p> <p>Olayvar provided technical support for various webinars and technical assistance to libraries across the state in person, via phone, and via email</p> <p>Schollmeyer and Laukea helped staff the OSOS tent with Library &amp; Archives at Public Services Recognition week. WRH &amp; WDN bookmarks as well as Archives coasters &amp; posters were popular items to share with state agency employees.</p> <p>Burling is the lead on SOS Social Media team- set up meeting with DOT's Social media guru.</p> <p>A team from Development is setting up an in-house photo database project.</p> <p>Hutchins continues to serve as the ad hoc representative for WSL on the Early Learning Public Library Partnership (ELPLP) Steering Committee.</p> <p>Schollmeyer made a site visit to Anacortes Museum to review another new addition: Anacortes American.</p> <p>Robb attended DPLAfest (Digital Public Library of America conference) in Washington D.C., 4/13-4/15.</p> <p>Robb attended Washington Library Association conference in Spokane, WA, 4/28-4/29.</p> <p>Lewis is planning public library trustee training for four locations during July &amp; August, including board training for Camas Public Library.</p>
<p><b>Professional Development Grants</b></p> <p>Maura Walsh</p>	<p>We have awarded six additional Professional Development (PD) grants this quarter.</p> <p>These sub-recipients will participate in in-house training at their libraries or attend specialized training or conferences. We plan to make part of their reports available so other libraries can take advantage of the sub-recipient's experience. We continue working to publicize these grants so that more libraries will take advantage of them.</p>
<p><b>Public Library Statistics</b></p> <p>Evelyn Lindberg</p>	<p>Ongoing collection of and consultation on survey submissions. Data review process has begun for eventual submission to IMLS, in late June / early July.</p>
<p><b>Rural Libraries</b></p> <p>Shirley Lewis</p>	<p>Lewis and Walsh are developing the grant application to fund two scholarships for attending the Association for Rural and Small Libraries (ARSL) 2016 conference. Grant applications will be due on July 1. The conference will take place in Fargo, North Dakota from October 27-29, 2016.</p>

<p><b>Social Media and Library 21 Initiative</b></p> <p>Nono Burling Diane Hutchins Will Stuvenga Shirley Lewis Joe Olayvar Evan Robb et al.</p>	<p><b>Between the Lines – WSL Blog</b></p> <p>Wrote and/or facilitated 12 blog posts (not including Clippings and WSL Updates)</p> <p><b>Facebook:</b> 102 posts, 64 new followers</p> <p><b>Twitter:</b> 164 tweets, 51 new followers</p> <p><b>Flickr:</b> 173 new uploads</p> <p><b>Pinterest:</b> Several new pins</p> <p><b>YouTube:</b> Burling worked with Shirley and Joe to create a video to promote the Central Library using the Lego Mindstorms Robots.</p> <p><b>WSL Updates</b></p> <p>7 weekly updates to 1100 subscribers on listserv <i>These statistics do not include WTBBL social media</i></p>
<p><b>Statewide Database Licensing (SDL)</b></p> <p>Will Stuvenga</p>	<p>Fortunately Will Stuvenga had launched the RFP for the next round of statewide database licensing before his heart attack. Will is back at work ¾ time now and anticipating bypass surgery.</p> <p>9 companies submitted eligible proposals. Their bids have been evaluated by the advisory committee and the negotiation phase of the process is getting underway. It may be tight to get to the June 30th deadline with a signed contract. Librarian, Edmonds Heights K-12 in Edmonds, and Trish Henry, District Librarian for the Mead School District, located north of Spokane.</p>
<p><b>Supercharged Storytimes</b></p> <p>Diane Hutchins</p>	<p>As part of the face-to-face rollout of Supercharged Storytimes, Hutchins worked with Contracts department to finalize a contract with Saroj Ghoting, nationally-renowned trainer and presenter, who will be featured at 8 Supercharged workshops across the state in May. Met in person at PLA in Denver with Saroj, Liz Mills, and Katie Campana, to map out content for Supercharged Storytimes in-person workshops.</p> <p>We provided ongoing feedback about the rollout of Supercharged Storytimes to five additional pilot states (Maine, Minnesota, Montana, North Carolina, and Wisconsin). We are currently working with OCLC to identify, extract, categorize, and compile information and resources from all six pilot states for a resource that will be available through WebJunction after the pilot project has concluded.</p> <p>Hutchins began the planning and contracting processes to offer eight face-to-face workshops on Supercharged Storytimes throughout the state of Washington in early May.</p> <p>She also met with Jennifer Nelson (State Librarian of Minnesota), Jackie Blagsvedt (Minnesota’s Youth Literacy and Library Program Specialist), and Jennifer Verbrugge (Minnesota’s Library Program and Partnership Coordinator) via conference call to discuss ways to sustain the momentum of Supercharged Storytimes and how she has spread the word through presentations and exploring community partnership opportunities.</p>
<p><b>Tribal Librarians</b></p> <p>Carolyn Petersen</p>	<p>The Colville Federated tribes has a new tribal librarian, Jessica Simpson, who Petersen visited at the Keller library. Simpson used personal funds to repair the leaking roof over the computer lab so that she could open it back up to the public. It had been leaking for several months and the tribe had not set aside funds to make the repairs.</p>

	<p>Petersen also visited the Wellpinit Middle and High School and met the volunteer librarian at the Spokane tribal library.</p>
<p><b>WA Digital Newspapers</b> Shawn Schollmeyer</p>	<p>We scanned over 500 pages of Eatonville Dispatch and are loading over 47000 pages of Eatonville Dispatch for RQA (remote vendor processing) to be completed by August 31st. Also, staff and volunteers are processing in-house over 400 pages of Danske Kronike Danish paper for OCR metadata. Optical character recognition will be available for full text search on the new website.</p> <p>Our new newspaper website launches this June</p> <p>. it will include more than 30 Washington Newspapers including the Tacoma Evening Telegraph.</p>
<p><b>Washington Rural Heritage</b> Evan Robb Maura Walsh</p>	<p>Training, site visits, and sub-grantee monitoring included:</p> <p>3/9/16, Clear Lake, WA. Site visit, Clear Lake Community Historical Association. Meeting to discuss upcoming grant opportunity and deliver copy of archival master files and metadata.</p> <p>3/9/16, Everson, WA. Site visit, Everson-McBeath Community Library. Meeting with staff from Blaine Library and Everson Library (Whatcom County Library System) to discuss upcoming grant opportunity.</p> <p>3/10-11/16, Bellingham, WA. On-site large-format digitization of Museum of Northwest Art material. Training on digitization and metadata creation.</p> <p>4/26/16, Stevenson. Metadata training at Stevenson Community Library.</p> <p>4/27/16, Colfax, WA. Digitization and metadata training, and sub-grantee monitoring, Whitman County Library.</p> <p>4/30/16, Ellensburg, WA. Digitization and metadata training, and sub-grantee monitoring, Ellensburg Public Library.</p> <p>We announced a new grant opportunity for Washington libraries. Metadata Enhancement &amp; Remediation grants (pilot project) will assist academic and public libraries in bringing their digital collection metadata to the standards required by the Digital Public Library of America. More info: <a href="http://www.sos.wa.gov/library/libraries/grants/grants.aspx#MER2016">http://www.sos.wa.gov/library/libraries/grants/grants.aspx#MER2016</a> Robb is getting good feedback from a variety of libraries interested in this grant. We may partner with Orbis Cascade Alliance on personnel to provide training on metadata cleanup/remediation/enhancement.</p>
<p><b>Warp: Washington ReadyWeb / Drupal Project</b> Evelyn Lindberg</p>	<p>Lindberg conducted one on one staff training site visits</p> <ul style="list-style-type: none"> <li>● 04/12/16 – Cle Elum &amp; Reardan Public Libraries</li> <li>● 04/13/16 – Ritzville Public Library</li> <li>● 04/15/16 – Hesselstine (Wilbur) Public Library</li> </ul>

<p><b>Washington Talking Book &amp; Braille Library</b></p> <p>Danielle Miller</p>	<p>The Washington Talking Book &amp; Braille Library (WTBBL) provides comprehensive library service to residents of Washington State unable to read standard print. Individuals who are blind, visually impaired, deaf-blind, physically disabled such that holding a book or turning a page is difficult, or reading disabled are eligible for free service. Schools, hospitals, care facilities, and libraries may have institutional accounts for their students or residents. Materials available include audio books on digital cartridge and all the playback equipment and accessories for reading, braille books, large print, print-braille, and audio and web-braille books available for download to a library player, multiple commercial devices, and by app on iOS, Android, and Kindle platforms. The WTBBL collection includes 380,292 physical items and 72,540 books and magazines available for download. At any given time, the number of active patrons is approximately 10,000 people ranging in age from birth to 109 years old (typically 60 or so active patrons over 100 years of age), with over 500 institutional accounts and over 250 school accounts. WTBBL is located in Seattle, but serves the state of Washington with patrons in every county and by a predominantly by-mail service.</p>
<p><b>Youth Services/Teacher Librarians</b></p> <p>Carolyn Petersen Diane Hutchins Joe Olayvar Maura Walsh</p>	<p>As the Future STEMS from Reading grant cycle finished, Walsh and Petersen worked together to fine tune another grant cycle aimed at school libraries. Refreshing school libraries to Engage Students grant cycle will award \$1,000 to school libraries to purchase nonfiction titles. The grant cycle closes May 10th and has attracted 443 applicants.</p> <p>New STEM kits began their journey across the state. They are:</p> <ul style="list-style-type: none"> <li>Ozobots: a small, easily programmable robots aimed at ten and up.</li> <li>Roominate Village: a building kit designed to appeal to girls.</li> <li>Snap Circuits: how can circuits be built to produce results?</li> <li>Lego Mindstorms: programmable machines aimed at middle, high school and above</li> </ul> <p>The Eggbot kit continues to wend its way from library to library. It won't return to the state library until late 2017. Makey Makey kits and Cool Creations (What can you build with 35 Lego pieces) are on the road for the second time. Thanks to assistance from Olayvar and Lindberg, we are developing three additional STEM circulating kits. They will begin circulation in spring 2017.</p>