

Services to Libraries Report

November 2014 – March 2015

Libraries = Education: A Game-Changing Vision

Excerpts from an IMLS UpNext Blog post

Original article by Valerie Gross, President & CEO, Howard County Library System

This future is well on its way, thanks to the growing '*Libraries = Education*' movement. It's gaining momentum and it's ushering in a new era for libraries everywhere."

A 21st Century Vision for Libraries

What are libraries in this movement doing differently? They are repositioning themselves as educational institutions, just as important as schools, colleges, and universities. As a result, their inherent value is no longer questioned. No one looks at them anymore with a puzzled expression, asking, "Tell me again what you do?" Instead, the library systems enjoy heightened respect in their communities and optimal funding.

The approach is not really new. Public libraries at the turn of the 20th century were established as educational institutions, delivering equal opportunity in education for all. '*Libraries = Education*' reclaims this original purpose—with a 21st century twist.

In Washington State, RCW27.12.020 states:

It is hereby declared to be the policy of the state, as a part of its provision for public education, to promote the establishment and development of public library service throughout its various subdivisions.

The Power of Language

Implementing the approach is simple. It does not require changing anything we do—only what we say—in a way that dispels, permanently, all misperceptions.

The strategy:

- Repositions libraries as educational institutions and library staff as educators
- Categorizes all that libraries do under three, easy-to-remember "pillars" (Self-Directed Education, Research Assistance & Instruction, and Instructive & Enlightening Experiences)
- Replaces traditional terminology and jargon with strategic language that people outside of the field understand (e.g., "education," "instruction," and "research" replace words like "information" and "reference," and "class" takes the place of "story time" and "program")

As we kick off 2015, I suggest that library professionals make a resolution. Let's work together to implement a crystal clear vision for libraries that will make you, your library, and our profession indispensable for centuries to come.

We were always about education, sometimes we just forget to remember such a simple fact.

Summary of Activities

November 2014 to March 2015

2014 Digital Literacy, Digital Skills Training, and Washington Rural Heritage Grant Cycles Activity

Jeff Martin
Maura Walsh
Elizabeth Laukea
Jennifer Fenton
Evan Robb

Update on 2014 grant cycles:

- **2014 Digital Skills training:** Overall funding to support this grant cycle is \$450,000. There is a limit of \$50,000 per project. Seventeen applications were funded.
- **2014 Digital Literacy:** Overall funding for the cycle is \$75,000. There is a limit of \$7,500 per application. Twelve applications were funded.
- **2014 Washington Rural Heritage:** Overall funding for the cycle is \$50,000. Eight applications were funded.

All Aboard for Kindergarten

Diane Hutchins

Met with Mary Ellen Braks and Susan Yang in Spokane to discuss planning, needs, etc. for project (10/24/2014);

Conference call with Mary Ellen Braks to touch base on project (12/30/2014);

Ongoing work included identifying individuals to serve on advisory committee, sending out invitations to first meeting on March 25, developing draft agenda.

Ask WA

Nono Burling

Ask WA users group webinar- Marketing the service to your patrons (11/7/2014)

Met with KCLS Ask WA Admin.- Jeff Kempe (1/16/2015)

Coordinated School visits with Aubri Keleman, Whatcom Co. Ask WA Admin (2/9/2015)

Coordinated QuestionPoint service with member libraries.

Wrote and distributed Ask WA newsletter.

Build/IMLS partnership

Diane Hutchins

Supporting Communities through Museums and Libraries

Participated in first conference call, with Rand Simmons and 6 other members of the Washington State team, for BUILD's new project, "Supporting Communities Through Museums and Libraries" (9/5/2014).

<p>Connecting the Dots:</p> <p>Diane Hutchins</p>	<p>Activities</p> <ul style="list-style-type: none"> • Face-to-face training that will utilize resources developed by OCLC WebJunction project. • Online meeting with Mary Ellen Braks to discuss face-to-face training approach for Supercharged Storytimes (10/10/2014). • Attended meeting, “Research to Real World: Making the most of early learning programs: learning from library storytimes and VIEWS2” at the Center for Child and Family Well-Being in Seattle (1/26/2015). • Conference call with Liz Morris of OCLC to discuss timeline, scheduling for their new project (10/13/2014). • Online meeting with Liz Morris and other OCLC staff to discuss Early Learning Success planning (10/22/2014). • All day face-to-face convening at OCLC in Seattle to plan project; group unanimous in renaming project “Supercharged Storytimes (12/15/2014). • Conference call with Liz Morris, Betha Gutsche, and Kathleen Gesinger of OCLC to discuss project planning (1/8/2015). • Beginning of weekly project planning meetings via phone and web with OCLC (1/13/2015). • Weekly planning meeting via phone and web with OCLC (1/20/2015); • Gave presentation on Supercharged Storytimes with OCLC staff to ELPLP directors (1/22/2015). • Weekly planning meeting via phone and web (1/27/2015); • Weekly planning meeting (2/3/2015).
<p>Continuing Education Grants & ITCE Grants</p> <p>Jennifer Fenton</p>	<p>10 CE Grants approved.</p> <p>Due to changes in the Federal Super Circular, the CE Grant program is being revised. Libraries will be able to apply for Professional Development Grants for staff to attend trainings and to bring trainings into their library.</p>
<p>Digital Literacy Grant Cycle.</p> <p>Jennifer Fenton Maura Walsh</p>	<p>Washington State Library is now monitoring subgrantee activity, processing grant claims, and reviewing report submissions.</p> <p>Site visits kicked off with a visit to Spokane Public Library. More site visits over the next couple of months.</p> <p>Revising next grant cycle to meet the Super Circular criteria.</p>
<p>E-rate</p> <p>Gary Bortel</p>	<p>The role out of E-rate “Modernization” continues to be challenging for all concerned...among those, the Universal Service Administrative Company (USAC), state E-rate coordinators & participants. Rules have changed, new online forms don’t always work as expected/described and the eligible services list has been reduced to include less funded services. It is expected that with the multi-year reduction in discounts for telephone services, a number of libraries in the state will no longer participate in the program.</p> <p>1 visit over 1 day – Walla Walla County Rural Library District</p>

<p>Gadget Menagerie</p> <p>Jennifer Fenton Nono Burling Evelyn Lindberg Joe Olayvar</p>	<p>Each workshop consists of offering several current mobile devices for attendees to learn and explore. These devices represent the 3 major operating systems; Microsoft’s Windows 8 RT, Apple’s iOS, and a variety of Android based systems.</p> <p>The Gadget Menagerie continues with a special invitation to present at INCOL in Coeur d’Alene on October 17th. Kitsap Regional Library will borrow the menagerie in November with Fenton and Lindberg providing support.</p>
<p>Institutional Library Services</p> <p>Laura Sherbo</p>	<p>Institutional branch libraries exist within nine Department of Corrections adult prisons and Eastern and Western State Hospitals. These libraries are staffed on average 22 open hours per week per branch.</p> <p>Rough data show that the libraries circulated about 170 thousand items between 11/1/14 and 01/31/15. There were 595 reference consultations from a total of about 1,214 users in November 2014.</p>
<p>Koha ILS Proof of Concept Project</p> <p>Gary Bortel</p>	<p>On February 21, the Ritzville Public Library instance of Koha hosted by the Washington State Library was successfully transferred to the commercial vendor, ByWater Solutions. Files were shipped from WSL at 2:30pm and the library’s collections was up and ready to go live on the new server by 7pm that evening, proving the ease with which participant collections can be moved to new hosting facilities if the need arises. As noted by library director Kylie Fullmer, “I can’t believe how fast and seamless it all was.”</p> <ul style="list-style-type: none"> • 3 site visits over 3 days –Kalama, Odessa
<p>Libraries as Open Education Leaders</p> <p>Shirley Lewis</p>	<p>Between late September and December, an 8-member advisory group was formed; a 4-member project management team was formed at TCC; a planning and advocacy workshop was designed and delivered to 44 participants representing 30 colleges in early November; a planning mini-grant cycle was announced, applications were submitted and reviewed, and awards to 18 colleges were announced. During January, intergovernmental agreements were signed between TCC and each participating college; work commenced on the planning and advocacy mini-grants and applications were submitted and reviewed for the collaboration mini-grant cycle. Personal services contracts were signed so that work could begin on the online OER/copyright course design.</p>
<p>Library Now: Mobile App for Washington Libraries</p> <p>Will Stuiwenga Carolyn Petersen</p>	<p>The project staff contacted every public library in the state regarding the opportunity to participate in a statewide custom mobile phone application. 42 libraries signed on out of the 62 public libraries in Washington State. The systems which were interested were mid-sized to smaller systems who lacked the IT staff to manage a mobile app on their own. One tribal library also signed up. The common platform was developed by the end of September 2012 using State Library funds. The app went “live” in the fall of the 2012. Allen Family Foundation funds subsidized a full year trial for participating libraries and paid for an internet marketing campaign as well.</p> <p>In 2013 an internet marketing campaign kicked off which resulted in the app being downloaded 27, 042 times. One key finding was that marketing is key for bringing it to</p>

<p>Library Now: Mobile App for Washington Libraries</p> <p>(cont'd)</p>	<p>the attention of customers. Vendor numbers demonstrated that downloads of the app in Washington State (1,738, 813) were twice the amount of library app downloads in the State of Virginia (779, 205) which also had a statewide app developed by the same vendor. The vendor attributed that difference to the internet marketing campaign. The State Library also provided templates for print and web materials which libraries could customize.</p> <p>The marketing campaign included Search Engine optimization, Search engine marketing and social media display marketing, i.e. targeted Facebook ads. The Facebook ads were the most effective. When individuals mentioned eBooks in their Facebook posts, an ad would pop up and say download eBooks for free at your public library.</p> <p>The grant tracked the number of times the app was downloaded. At the end of December, 2014, the Library Now app has been downloaded 27,042 times with 12,605 unique users.</p>
<p>Microsoft IT Academy</p> <p>Elizabeth laukea</p>	<ul style="list-style-type: none"> • 2 Presentations to Community and Technical College staff for IT Academy & Certification overview. • 2 IT Academy Community Open Houses. • 4 presentations to state employee groups on IT Academy. • 1 training webinar for Employment Security/workforce development staff on IT Academy and MOS certification. • 2 conference presentations on IT Academy (Online NW & ATNI). • Attended 2 Workforce Investment & Opportunity Act state implementation subcommittee meetings. • 7 site visits supporting IT Academy and MOS certification site set-up.
<p>Off the Page: Downloadable Audiobooks and eBooks for Washington Libraries</p> <p>Will Stuivenga</p>	<ul style="list-style-type: none"> • Prepared annual usage and collection growth reports for the Washington Digital Library Consortium (WDLC) and its Washington Anytime Library. • Drafted 2015 budget proposals for the WDLC; vetted the proposals through the WDLC Advisory Committee, put them up for a vote of the entire membership. Worked with OSOS Finance staff to issue 2015 membership invoices to WDLC members. Budget increased from \$0.21 per population served to \$0.31; most of the increase is intended for added copies (maintaining the established 8:1 holds ratio) and replacing metered access content, such as titles that expire after 26 checkout (Harper Collins) or after 12 months (Penguin). The official budget for acquisition of new content was not increased over the previous year. • Attended American Library Association (ALA) Midwinter Conference in Chicago (1/29/2015 – 2/3/2015): Association of Specialized & Cooperative Library Agencies (ASCLA) Board Liaison to the ALA Digital Content Working Group (DCWG), the group responsible for successfully lobbying the “big 6” publishers to sell eBooks to libraries. Attended meetings of both groups, and reported on DCWG activities to ASCLA Board. Also attended numerous meetings with vendors and professional groups, as well as CE programs related to my projects. • After having confirmed pricing with the vendor (no price increase for public, academic, or tribal libraries, except a \$25.00 per invoice minimum was imposed;

Off the Page: (cont'd)	<p>10% increase for K-12 libraries, with a \$150.00 invoice minimum), worked with OSOS Contract staff to extend the Recorded Books contract another year, via contract amendment.</p>
Professional development and outreach Jennifer Fenton Nono Burling Joe Olayvar Diane Hutchins Evan Robb Carolyn Petersen Will Stuivenga WTBBL staff	<p>Meetings</p> <ul style="list-style-type: none"> • Hutchins attended IMLS/BUILD meeting in New Orleans as a member of the team from Washington State. (10/26 – 10/27). • Hutchins attended meeting via conference call of the Project VIEWS2 Strategic Advisory Board (10/28). • Hutchins attended webinar meeting of Measuring Success pilot states to discuss SPR rollout (10/30) and a conference call for Measuring Success SPR working group (12/3). • Lewis participated in December 30 - Conference call with Gina Stark, Bank On, Washington State Treasurers Office. Conversation led to WSL Updates article on this program to serve the “unbanked and under-banked” through partnership with libraries called “Book Your Bank”. • Hutchins attended Thrive by Five Washington conference call meeting to discuss transition (Susan Yang’s departure) (12/17). • Hutchins attended meeting via conference call for Measuring Success pilot state representatives (1/21). • Stuivenga attended online WLA Marketing & Communication Committee meeting on 1/15/2015. <p>Publications</p> <ul style="list-style-type: none"> • Lewis published WSL Updates weekly except December 25, 2014. • Schollmeyer created and launched a newspaper information web page to show all the digitized newspapers in the WSL collection and highlight programs and contributors. This website on the Office of the Secretary of State’s page will supplement the Washington Library website and provide a “one stop” information site about our newspapers, with history profiles and links to current “born digital” newspaper sites for the convenience of our users. There are over 25 titles listed and there will be more as the collection grows. http://blogs.sos.wa.gov/newspapers/ • Stuivenga compiled, edited, and distributed the Washington Library Association (WLA) Washington Library Friends, Foundations, Trustees & Advocates (WLFFTA) Fall 2014 Advocate “WSL in Focus” issue which featured articles on various State Library programs, including “Why Do We Need a State Library?” Digital Collections, Depository Programs, Public Services, Institutional Branches, the Talking Book & Braille Library, and State Library Funding. Submitted a blog posting highlighting the special issue, which was also featured on the WSL Facebook and Twitter accounts. Also promoted it through an article in WSL Updates. Link: http://sos.wa.gov/q/AF2014. • Stuivenga recruited, edited, and submitted a WLA Member profile (Christine Peck) for the WLA online newsletter, Connect, which appeared in the December, 2014 issue. Likewise, two additional profiles (Kristina Darnell, Craig Seasholes)

are scheduled to appear in the February issue. Links: <http://www.wla.org/wla-connect-enewsletter>; <http://sos.wa.gov/q/peck>.

- Washington Reads book reviews posted to the WSL blog by Stuiwenga, Between the Lines: Truth Like the Sun by Jim Lynch (11/12/2015); Songs of Willow Frost by Jamie Ford (12/10/2015), and also linked on Facebook and Twitter. Links: <http://sos.wa.gov/q/truth>; <http://sos.wa.gov/q/willow>.

Trainings

- Olayvar was co-Lead on 4 Gadget Menagerie trainings in 3 locations.
- Petersen conducted "What's the big idea?", a STEM training for the Quinault early childhood education program in La Push on January 9th. 8 individuals attended.
- Lindberg conducted 15 Gadget Menagerie trainings for staff and patrons at 11 local libraries over the past four months.
- Hutchins gave presentation on Outcome-Based Evaluation (OBE) to 8 members of the Lincoln County group of librarians (10/22).

Site visits

- Petersen visited the Hoh tribe with grants manager Maura Walsh on January 8 to meet new tribal librarian and see the building which IMLS enhancement grant funds will pay to renovate.
- Petersen visited Lower Elwha tribal library with grants manager Maura Walsh on the afternoon of January 9th to introduce Maura Walsh to tribal library manager Tracey Hosselkuss. Tracey brought us up to date as to what was happening with the Elwha Klallam Heritage Center.
- Shirley Lewis and Petersen conducted two site visits.
 - Kalama Library to share ideas on how the Kalama City Hall might be remodeled to better serve the needs of the Kalama library.
 - Cathlamet for a tour of the newly remodelled Cathlamet library and to meet library director Carol Blix. She shared that the library is exploring the possibility of annexing into the Timberland Regional Library district.
- Lindberg paid a consulting visit at the Harrington Public Library.
- Robb met with and advised the Nisqually Tribal Library on its application for an IMLS Native American Library Enhancement Grant. The grant will focus on a specific digital project related to tribal heritage.

Services

- Olayvar is the Chair of WALE and oversees WALE IG functions, conference planning, and interest in the restructuring of WLA.
- Clippings digest generally published weekly; compiled by Staci Phillips, Marilyn Lindholm, and Leanna Hammond
- Hutchins responded to query from state agency regarding appraisal of old Bibles and antiquarian books (10/30).

<p>Professional development and outreach</p> <p>(cont'd)</p>	<ul style="list-style-type: none"> • Fenton continues to work with the PNLA Leads trainers, serve on the WLA Leadership Task Force, serve as Co-Chair of LiFE, coordinate the WLA Mentoring Program and serve as the Learning Roundtable (ALA) President. • Bortel provided network & desktop troubleshooting and configuration. • Petersen continues to serve as Membership Development Chair on the Association for Rural and Small libraries board • Robb served on the planning committee for an upcoming Pacific Northwest Digital Collections Summit, March 20, 2015, at the Oregon State Library in Salem, OR. The Washington State Library contributed to funding the event, which will bring together key stakeholders throughout the region to plan for increased collaboration in the world of digitization and digital libraries. This includes planning for the creation of a DPLA Service Hub in the region. • Robb continued to serve as a DPLA Community Rep for Washington State. • Robb advised, and wrote letters of support, for several Washington public libraries applying for the StoryCorps @ Your Library oral history/personal narrative grants. • Stuvenga served as a member of the 2015 WLA Conference session selection committee; attended and actively participated in 4 hour online meeting to review conference session proposals.
<p>Public Library Statistics</p> <p>Evelyn Lindberg</p>	<ul style="list-style-type: none"> • Washington State Data Coordinator (Statistics and Surveys) • Attended SDC (State Data Coordinators) Conference, 12/08/14-12/12/14, Louisville, Kentucky • Launch of Annual Public Library Survey mid-February 2015 (collecting FY 2014 Statistics and 2015 Salary data) • Assisted with the collection of data for the 2014 State Library Agency Survey
<p>Social Media and Library 21 Initiative</p> <p>Nono Burling Diane Hutchins Shirley Lewis Joe Olayvar Evan Robb WTBBL et al.</p>	<ul style="list-style-type: none"> • Created “New Libraries” set up manual. • Posted daily to Facebook and Twitter. • Managed the WSL blog- “Between the Lines”. Wrote 8 blog posts and coordinated with others on 8 additional blog posts including: <ul style="list-style-type: none"> ▪ one about Library Legislative Day ▪ one about WTBBL • Produced 7 videos: <ul style="list-style-type: none"> ▪ two LCW informational videos ▪ a video about Pinterest board -Regional Historic collections ▪ a video about using Flickr for historic research “Hidden from sight” which was shared with teacher librarians around the state ▪ a video about using Flickr for historic research “Hidden from sight” which was shared with teacher librarians around the state ▪ a video about WSL’s Ask a Librarian service ▪ a short video about our Library Now app • Populated 3 new albums on Flickr of historic photos. • Edited film clips gathered at WLMA conference and IMLS site visits for inclusion on Facebook and Twitter.

<p>Social Media (cont'd)</p>	<ul style="list-style-type: none"> • Beta tested a new Social platform “Storehouse” a visual storytelling tool. Three posts have been completed so far, one featuring our PNW collection and two “Treasures of the Washington State Library”. • Worked with OSOS social media team to coordinate a shared calendar/timeline of historic events that we can all use for our social media channels. • Worked with library staff to create videos for Staff Development day. • Added new followers in all Social Media channels.
<p>Statewide Database Licensing (SDL)</p> <p>Will Stuiivenga</p>	<p>The Needs Assessment contract with consulting firm MC2 Consulting was executed (10/16/2014) and work began. Worked closely with the project’s lead consultant and the SDL Advisory Committee reviewing deliverables (project plan, literature review, etc.), and the assessment instruments (library staff and end user surveys, interview questions). The surveys were launched in January, and closed Feb. 20; the interviews are nearing completion. Final reports are due from the consultant in March.</p> <p>Updated and distributed 2015 Gale Cengage public library group purchase information.</p> <p>Promoted a COSLA-sponsored multi-state scholarly eBook offer from Sage Publications to Washington libraries. Despite some interest, the short turn-around time frame, and other complications prevented the offer from receiving enough support to make a go of it here in Washington.</p> <p>Worked with Evelyn on setting up and streamlining ProQuest access for several of the small libraries for which we are now providing the Drupal-based web sites.</p> <p>Meetings and Site Visits:</p> <ul style="list-style-type: none"> • Puget Sound Librarians Meeting at University of Puget Sound (10/28/2014). • Site visits: Mark Pond, Spokane Public Library Business Librarian; Jeff Sundquist, Eastern Washington University, Cheney; Met with several members of the library staff at Gonzaga University (11/6/2014); Marge Womac at Harrington Public library; Sprague Public Library (11/7/2014). • Inland Collection Development Meeting at the Ritzville Public Library (11/7/2014). • Puget Sound Collection Development Meeting at Seattle Public Library downtown location (11/14/2014). • Washington Public Libraries Cooperate! (WPLC) meeting held at the KCLS Fairwood Library. WPLC is a group of eResource librarians from around the western side of the state (2/19/2015).
<p>Wayfinder: the catalogue of Washington Libraries/</p>	<p>Attended online OCLC WorldCat Discovery Services for Group Administrators webinar (10/28/2014).</p> <p>Facilitated Online WorldCat Discovery kickoff meeting for WA Group Services member libraries: met with the full OCLC transition team to discuss the process (11/17/2014).</p>

<p>Washington Group Services</p> <p>Will Stuiivenga</p>	<p>Announced OCLC’s new Discovery Services platform and related changes to Washington libraries through various venues (WSL Updates, other e-mail lists).</p> <p>Processed OCLC reimbursements for Asotin, Grandview, and Nisqually Tribal libraries.</p>
<p>Trainings: Webinars/In-person Workshops and WebJunction</p> <p>Jennifer Fenton</p>	<p>Navigating new State contracting procedures on 5 contracts for spring trainings plus an RFQQ for a spring/summer/fall technology training. Upcoming in-person trainings available include:</p> <ul style="list-style-type: none"> • Digital Literacy: Public Technology Training • Communicate with Confidence: How to Build Relationships with Anyone! • Communicating in the Midst of Change • Communication and Customer Service • Disability Language and Etiquette for Libraries <p>Trainings held:</p> <ul style="list-style-type: none"> • Leading Without Authority: 2 sessions with 45 total attending • First Tuesdays: 4 sessions with 128 total attending
<p>Washington Digital Newspapers (WDN)</p> <p>Shawn Schollmeyer</p>	<p>WDN is currently in the setup phase to digitize the Eatonville Dispatch in partnership with the Larin family, publishers of the newspaper from 1950-1974. In late January and early February, 4 site visits were made to libraries to determine the completeness of the run currently available in print and microfilm.</p> <p>We have submitted an RFQQ to select a scanning vendor and working on legal documentation for permission to digitize from publishers. A vendor will be selected in spring for an estimated delivery of master files by early summer. We will begin with issues that fall within public domain, 1916-1922, then Larin family issues, 1950-1974. As we receive permission to digitize from publishers we will continue with those dates next.</p> <p>WDN is participating in a national newspapers standards committee established by state awardees who have completed the National Digital Newspaper Program. The committee is a team of newspaper digitation experts who are establishing new metadata standards and best practices to maintain the compatibility of online newspapers across the nation. Our next online working meeting is February 26th to complete a metadata standards draft in time for the annual in-person meeting in September 2016.</p>
<p>WaRP (the Washington ReadyWeb Project)</p> <p>Evelyn Lindberg</p>	<p>Using the Drupal CMS, Lindberg held multiple trainings in February at the following libraries: Sprague Public Library, Ritzville Public Library, Odessa Public Library.</p>

Washington Rural Heritage

Evan Robb

Performed site visits with current sub-grantees (Columbia County, Deming Library, Medical Lake Library, Orcas Island Public Library, Puyallup Public Library, Libraries of Stevens County, Medical Lake Library, Neill Public Library). Provided initial project planning and preliminary digitization training.

Prepared several training videos tailored to specific WRH projects and partners. Also prepared a video tutorial on the importance of OAI-PMH for WRH partners.

Prepared annual (2013) LSTA reports for submission to IMLS.

Prepared grant application guidelines and application for 2015 WRH grants. This year's grants will permit all public libraries, regardless of size, to apply for digitization grants. Began fielding calls from prospective applicants.

Supervised the work of one intern and one volunteer, working on digital collections from the Central Washington area. The internship was completed and the intern went on to acquire her first library job.

Digitization, collection management & administration, website design:

- Created 5 new digital collection spaces for new WRH partners.
- Backed up archival master files from 2013 grants.
- Began accepting and processing files from current sub-grantees.
- Began prototyping a redesign of the project website.
- Began a series of metadata enhancements projects for existing WRH collections. These are intended to bring collections in line with the Digital Public Library of America's Metadata Application Profile. In 2015, I will be updating the WRH metadata guidelines as well.

Washington Talking Book & Braille Library (WTBBL)

Danielle Miller

WTBBL builds community and provides equal access to information and reading materials for Washington residents unable to read standard print. The inability to read standard print may be because of blindness, visual impairment, deaf-blindness, any physical disability that makes holding a book or turning a page difficult, or a learning disability. Our responsibility is to provide books in audio, downloadable audio, braille, and downloadable braille as directed by the National Library Service for the Blind and Physically Handicapped of the Library of Congress.

We take this responsibility incredibly seriously and also provide additional services:

Awaiting updated information

In order to deliver the best service possible to Washington residents unable to read standard print. WTBBL serves people in all 39 counties and between the ages of 8 months to 111 years old. For many with disabilities, WTBBL isn't just a library; it is a connection to the world and a source of materials that combat loneliness and help tolerate of health concerns.

**Youth
Services/Teacher
Librarians**

Carolyn Petersen

- Held in person and face to face meetings with multiple public library coordinators across the State to prepare for the Youth Services summit which will be held at the KCLS Fairview branch on February 12th. 42 individuals plan to attend. Every geographic region of the state and every size of library is represented. Anticipated outcomes:
 - Attendees will know more about how youth is served across the State.
 - Attendees will give input as to which trainings for youth would be useful for the 2015/2015 school year.
 - Attendees will give input for a short term project next year.
 - Attendees will learn more about the opportunities for school/public library cooperation around the “third grade reading” bill.
- Worked logistics out to send a “toolkit” which contains 10,000 Lego® bricks, and an activity guide full of programming ideas to provide a free STEM program for kids. 14 small and rural libraries have signed up and the kit will be on the road through September.
- Continue to work with the teacher librarian advisory committee to determine what project would best meet their needs. Determining how to advise family as to what digital tools are appropriate for their children and when is emerging as a potential training topic.