**This schedule applies to: Department of Social and Health Services**

**Scope of records retention schedule**

This records retention schedule authorizes the destruction/transfer of the public records of the Department of Social and Health Services relating to providing social services and resources to improve the health of individuals, families, and communities in the State of Washington. The schedule is to be used in conjunction with the *State Government General Records Retention Schedule (SGGRRS),* which authorizes the destruction/transfer of public records common to all state agencies.

**Disposition of public records**

Public records covered by records series within this records retention schedule (regardless of format) must be retained for the minimum retention period as specified in this schedule. Washington State Archives strongly recommends the disposition of public records at the end of their minimum retention period for the efficient and effective management of state resources.

Public records designated as “Archival (Permanent Retention)” must not be destroyed. Records designated as “Archival (Appraisal Required)” must be appraised by the Washington State Archives before disposition. Public records must not be destroyed if they are subject to ongoing or reasonably anticipated litigation. Such public records must be managed in accordance with the agency’s policies and procedures for legal holds. Public records must not be destroyed if they are subject to an existing public records request in accordance with chapter 42.56 RCW. Such public records must be managed in accordance with the agency’s policies and procedures for public records requests.

**Revocation of previously issued records retention schedules**

All previously issued records retention schedules to the Department of Social and Health Services are revoked. The Department of Social and Health Services must ensure that the retention and disposition of public records is in accordance with current, approved records retention schedules.

**Authority**

This records retention schedule was approved by the State Records Committee in accordance with RCW 40.14.050 on February 2, 2022.

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| *Signature on File*  *\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_*  **For the State Auditor:**  **Al Rose** | *Signature on File*  *\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_*  **For the Attorney General:**  **Suzanne Becker** | *Signature on File*  *\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_*  **For the Office of Financial Management:**  **Gwen Stamey** | *Signature on File*  *\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_*  **Acting State Archivist:**  **Terry Badger** |

Revision History

| Version | Date of Approval | Extent of Revision |
| --- | --- | --- |
| 1.0 | June 6, 2012 | Consolidation of all existing disposition authorities (with some minor revisions) relating to the functions and activities of the Department of Social and Health Services. | |
| 1.1 | September 5, 2012 | Minor changes to Background Check Central Unit, Behavioral Health and Recovery, Children’s Administration, DSHS Institutions, and Operations Review and Consultation sections. | |
| 1.2 | September 18, 2013 | Minor changes to administration and office names, movement of sections within chapters. | |
| 1.3 | December 4, 2013 | Add confidentiality statement to description; discontinue three record series. | |
| 1.4 | June 4, 2014 | Minor typographical changes; substantial changes to two Children’s Administration series. | |
| 1.5 | March 12, 2015 | Title and description changes; changes to cut-off on BCCU series. | |
| 1.6 | September 2, 2015 | Minor changes to the Residential Care Services, Juvenile Rehabilitation and Legacy sections. | |
| 1.7 | June 29, 2016 | Significant revision to SCC advocacy records; minor changes to the Behavioral Health Administration and the Rehabilitation Administration. | |
| 1.8 | September 7, 2016 | Minor revisions the Background Check Central Unit section and discontinued records series now covered by the updated *State Government General Records Retention Schedule*. | |
| 1.9 | March 1, 2017 | Minor revisions to the Residential Care Services section. | |
| 1.10 | December 6, 2017 | Minor office name change; two series revised and two series discontinued. | |
| 1.11 | June 6, 2018  (effective July 1, 2018) | Removal of Children’s Administration and Social Services Payment System sections and minor revisions to the All Offices, Background Check Central Unit and Behavioral Health Administration sections. | |
| 1.12 | August 1, 2018 | Minor revisions to the Home and Community Services section. | |
| 1.13 | October 3, 2018 | Minor revisions to the Residential Care Services section. | |
| 1.14 | February 6, 2019 | Minor revisions to the Aging and Disability Services – Behavioral Health Administration; DSHS Institutions; and Legacy Records sections. | |
| 1.15 | April 3, 2019 | Minor revisions to the Agency-Wide – Background Check Central Unit; Economic Services Administration – General; and Legacy Records sections. | |
| 2.0 | June 5, 2019  (effective July 1, 2019) | Removal of Juvenile Rehabilitation and Governor’s Juvenile Justice Advisory Committee sections and minor revisions to the Developmental Disabilities Administration and DSHS Institutions sections. | |
| 2.1 | June 3, 2020 | Two new series added to Home and Community Services and minor revision to Residential Care Services series. | |
| 2.2 | June 2, 2021 | Three series discontinued and one new series added; retention changes in Language Testing and Certification and Western State Hospital sections; minor revisions to the Agency-Wide – Background Check Central Unit, Adult Protective Services, Office of Financial Recovery, Economic Services Administration, Language Testing and Certification and Western State Hospital sections. | |
| 2.3 | October 6, 2021 | Added new series to Agency-Wide – All Offices section. | |
| 2.4 | February 2, 2022 | Added new series to DSHS Institutions – Western State Hospital section. | |

For assistance and advice in applying this records retention schedule,

please contact the Department of Social and Health Services’ Records Officer

or Washington State Archives at:

[recordsmanagement@sos.wa.gov](mailto:recordsmanagement@sos.wa.gov)

**TABLE OF CONTENTS**

[1. AGENCY-WIDE 6](#_Toc92984684)

[1.1 ALL OFFICES 6](#_Toc92984685)

[1.2 BACKGROUND CHECK CENTRAL UNIT (BCCU) – Office 106 10](#_Toc92984686)

[1.3 OFFICE OF FRAUD AND ACCOUNTABILITY – Office 126 19](#_Toc92984687)

[1.4 HUMAN RESOURCES – Office 140 20](#_Toc92984688)

[1.5 LANGUAGE TESTING AND CERTIFICATION – Office 201 21](#_Toc92984689)

[1.6 RULES AND POLICY ASSISTANCE UNIT – Office 351 23](#_Toc92984690)

[1.7 OFFICE OF FINANCIAL RECOVERY – Office 240 24](#_Toc92984691)

[2. AGING AND DISABILITY SERVICES 25](#_Toc92984692)

[2.1 BEHAVIORAL HEALTH ADMINISTRATION – Office 702 25](#_Toc92984693)

[2.2 DEVELOPMENTAL DISABILITIES ADMINISTRATION – Office 710 28](#_Toc92984694)

[2.3 HOME AND COMMUNITY SERVICES – Office 915 33](#_Toc92984695)

[2.4 RESIDENTIAL CARE SERVICES – Office 431 35](#_Toc92984696)

[2.5 ADULT PROTECTIVE SERVICES – Office 906 41](#_Toc92984697)

[3. DSHS INSTITUTIONS 42](#_Toc92984698)

[3.1 ALL INSTITUTIONS 42](#_Toc92984699)

[3.2 WESTERN STATE HOSPITAL – Office 763 50](#_Toc92984700)

[3.3 CHILD STUDY AND TREATMENT CENTER – Office 765 53](#_Toc92984701)

[3.4 SPECIAL COMMITMENT CENTER – Office 769 55](#_Toc92984702)

[3.5 RAINIER SCHOOL – Office 814 59](#_Toc92984703)

[3.6 STATE OPERATED LIVING ALTERNATIVE (SOLA) – Office 819 61](#_Toc92984704)

[4. ECONOMIC SERVICES ADMINISTRATION 63](#_Toc92984705)

[4.1 GENERAL 63](#_Toc92984706)

[4.2 DIVISION OF CHILD SUPPORT – Office 260 66](#_Toc92984707)

[4.3 DIVISION OF DISABILITY DETERMINATION SERVICES – Office 510 67](#_Toc92984708)

[5. REHABILITATION SERVICES 69](#_Toc92984709)

[5.1 DIVISION OF VOCATIONAL REHABILITATION – Office 950 69](#_Toc92984710)

[6. LEGACY RECORDS 70](#_Toc92984711)

[Glossary 72](#_Toc92984712)

[INDEXES 74](#_Toc92984713)

1. AGENCY-WIDE

This section covers records for agency-wide use relating to services provided by the Department of Social and Health Services.

| * 1. ALL OFFICES   This section covers records common across the agency. | | | |
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| **DISPOSITION AUTHORITY NUMBER (DAN)** | **DESCRIPTION OF RECORDS** | **RETENTION AND**  **DISPOSITION ACTION** | **DESIGNATION** |
| 83-05-31847  Rev. 5 | ***Base Updates***  Provides documentation used to determine staff time spent on federal and state programs. Basis of claiming reimbursement from federal government for costs under the cost allocation plan.  This includes such things as:   * Random Moment Time samples documents that Identifies activities claimable to federal funding sources. Result of the random moment time sampling of social service workers; * Documentation of the receipt of federal funds. Includes grant applications, budget, contracts, correspondence, audits and final project reports; * Group care annual time study.   *Note: Series contains confidential information.* | **Retain** for 6 years after end of fiscal year  *then*  **Destroy**. | NON-ARCHIVAL  **ESSENTIAL**  **(for Disaster Recovery)**  OPR |
| 21-10-69644  Rev. 0 | ***Non-HIPAA Client Meeting Recordings***  Records documenting videoconference meetings between DSHS staff and non-HIPAA clients.  Includes, but is not limited to:   * Recordings of meetings taking place using videoconferencing software in order to accommodate clients under the Americans with Disabilities Act (ADA).   Excludes HIPAA client recordings covered by *HIPAA Privacy Documentation (DAN 03-11-60608).*  *Note: Series may contain confidential information.*  *Note: Retention based on two-week period that clients have to request copies of recordings.* | **Retain** for 2 weeks after information transcribed / transferred into client files and verified  *then*  **Destroy**. | NON-ARCHIVAL  NON-ESSENTIAL  OPR |
| 03-11-60608  Rev. 2 | ***HIPAA Privacy Documentation***  Any communications, actions, activities, assessments, or designations required by the Health Insurance Portability and Accountability Act (HIPAA) Administrative Regulations (45 CFR 160 – 164) to be in writing or documented including:   * Exercise of client rights relating to protected health information , including requests for amendment, accounting of disclosures, restrictions on use and disclosure, confidential communications; * Forms adopted for compliance with rule, including Notice of Privacy Practices and Acknowledgments; * Completed forms, including consents and authorizations; * Procedures and policies; * Designated record sets; * Privacy complaints and dispositions, including transactions referred by HHS Office for Civil Rights; * Training materials and documentation; * Breaches of unsecured protected health information, including notifications.   *Note: Access to client records is covered by the State General Schedule 5.4 Public Disclosure.*  *Note: Series contains confidential information.* | **Retain** for 6 years after date of creation, final response, or date last in effect, whichever is later  *then*  **Destroy**. | NON-ARCHIVAL  **ESSENTIAL**  **(for Disaster Recovery)**  OPR |
| 92-12-51531  Rev. 1 | ***Post-Mortem Review Committee Files***  Established by DSHS Administrative Policy 9.03 to review deaths of residential clients. Includes reports to the Secretary and recommendations for corrective action.  *Note: Used by all DSHS institutions.*  *Note: Series contains confidential information.* | **Retain** for 6 years after end of calendar year  *then*  **Destroy**. | NON-ARCHIVAL  NON-ESSENTIAL  OFM |
| 06-06-61215  Rev. 1 | ***Victim/Witness Notification Files***  These records include victim and witness notification letters, notifications from DSHS facilities and correspondence from victims and witnesses.  *Note: These files may also contain offender case information such as commitment, diagnostic, treatment records, and school information. The victim/witness file may follow the offender throughout their commitment to DSHS facilities.*  *Note: Series contains confidential information.* | **Retain** for 75 years after last discharge of offender  *then*  **Destroy**. | NON-ARCHIVAL  **ESSENTIAL**  **(for Disaster Recovery)**  OPR |
| 97-10-58167  Rev. 0 | ***Voter Registration***  Provides a record of the offer of voter registration assistance to clients and other visitors to the office. | **Retain** for 2 years after end of month  *then*  **Destroy**. | NON-ARCHIVAL  **ESSENTIAL**  **(for Disaster Recovery)**  OFM |

| * 1. BACKGROUND CHECK CENTRAL UNIT (BCCU) – Office 106   This section covers records relating to the background check services provided by the Background Check Central Unit (BCCU). | | | |
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| **DISPOSITION AUTHORITY NUMBER (DAN)** | **DESCRIPTION OF RECORDS** | **RETENTION AND**  **DISPOSITION ACTION** | **DESIGNATION** |
| 10-04-62157  Rev. 4 | ***Background Check Authorization Forms and Results for Employed Individuals (Originating DSHS Office)***  Signed and completed Background Check Authorization Forms, Record of Arrest and Prosecution (RAP) sheets, supplemental information provided by the applicant or the Background Check Central Unit (BCCU) and the background check results. These records for those hired must be stored together in a secure location separate from personnel files and other less confidential documents.  Documents may include the person's:   * Name and alias names; * Date of birth; * Driver's license number; * Social Security number; * Confidential criminal background information – may include public information such as state findings of abuse, neglect, and exploitation of vulnerable people.   *Note: Used by DSHS Hiring Entity requesting background check.*  *Note: Series contains confidential information.* | **Retain** for 6 years after termination date  *then*  **Destroy**. | NON-ARCHIVAL  **ESSENTIAL**  **(for Disaster Recovery)**  OPR |
| 10-04-62156  Rev. 3 | ***Background Check Authorization Forms and Results for Individuals Not Employed (Originating DSHS Office)***  Signed and completed Background Check Authorization forms, Record of Arrest and Prosecution (RAP) sheets, supplemental information provided by the applicant or Background Check Central Unit, and the BCCU results for individuals who had a background check completed but were NOT hired, must be stored together in a secure location.  Documents may include the person's:   * Name and alias names; * Date of birth; * Driver's license number; * Social Security number; * Confidential criminal background information - may include public information such as state findings of abuse, neglect, and exploitation of vulnerable people.   *Note: Used by DSHS Hiring Entity requesting background check.*  *Note: Series contains confidential information.* | **Retain** for 6 years after decision date  *then*  **Destroy**. | NON-ARCHIVAL  NON-ESSENTIAL  OPR |
| 10-04-62158  Rev. 4 | ***Background Check Authorization Forms and Results for Initial and Renewal of License, Contract, Certification, and Authorization of Unsupervised Access for Service Providers (Originating DSHS Office)***  Signed and completed Background Check Authorization Forms, Record of Arrest and Prosecution (RAP) sheets, supplemental information provided by the applicant or Background Check Central Unit (BCCU) and the BCCU results for applicants and potential and current service providers who completed an FBI background check for any purpose must be stored together in a secure location.  Documents may include the person's:   * Name; * Date of birth; * Alias names; * Driver's license number; * Social Security number; * Confidential non-public FBI background information.   *Note: Used by DSHS Hiring Entity requesting background check.*  *Note: Series contains confidential information.* | **Retain** for 6 years after termination of license, contract, certification, or authorization  *then*  **Destroy**. | NON-ARCHIVAL  **ESSENTIAL**  **(for Disaster Recovery)**  OPR |
| 10-04-62163  Rev. 5 | ***BCCU Background Check Person of Interest (POI) Files – No Records of Negative Action***  Records documenting background checks conducted by BCCU on individual persons of interest (POI), where the background check results contain no records of negative action as defined in applicable program rules and requirements. Person of interest (POI) files include records received by BCCU in the process of conducting a background check on any individual for whom DSHS receives a background check request.  May include, but is not limited to:   * Entity records of the submitted background check stored in the Background Check System (BCS); * Authorizations submitted through BCS; * Federal Bureau of Investigation (FBI) Record of Arrest and Prosecution (RAP) sheets (non-public information); * Washington State Patrol (WSP) RAP sheets; * Supplemental information or disclosures provided by the applicant; * Other supporting information necessary to process a background check.   Other supporting information may include: DSHS finding notification; information from the Department of Corrections, Department of Health, and/or Office of Administrator of the Courts; out-of-state and federal court records; data captured by BCS relating to the POI file; BCCU result letters, correspondence and records requests; and AAG equivalency analysis. Documents contain personal identifying information such as applicant’s name, date of birth, aliases, driver's license number, and Social Security number. Confidential document destruction is required by the FBI.  *Note: Used specifically by Office 106 Background Check Central Unit (BCCU).*  *Note: Series contains confidential information.* | **Retain** for 10 years after completion of last background check  *then*  **Destroy**. | NON-ARCHIVAL  **ESSENTIAL**  **(for Disaster Recovery)**  OPR |
| 18-07-69248  Rev. 1 | ***BCCU Background Check Person of Interest (POI) Files – With Records of Negative Action***  Records documenting background checks conducted by BCCU on individual persons of interest (POI), where the background check results contain records of negative action as defined in applicable program rules and requirements. Person of interest (POI) files include records received by BCCU in the process of conducting a background check on any individual for whom DSHS receives a background check request.  May include, but is not limited to:   * Entity records of the submitted background check stored in the Background Check System (BCS); * Authorizations submitted through BCS; * Federal Bureau of Investigation (FBI) Record of Arrest and Prosecution (RAP) sheets (non-public information); * Supplemental information or disclosures provided by the applicant; * Other supporting information necessary to process a background check.   Other supporting information may include: DSHS finding notification; information from the Department of Corrections, Department of Health, and/or Office of Administrator of the Courts; out-of-state and federal court records; data captured by BCS relating to the POI file; BCCU result letters, correspondence and records requests; and AAG equivalency analysis. Documents contain personal identifying information including applicant’s name, date of birth, aliases, driver's license number, and Social Security number. Confidential document destruction is required by the FBI.  *Note: Used specifically by Office 106 Background Check Central Unit (BCCU).*  *Note: Series contains confidential information.* | **Retain** for 20 years after completion of last background check  *then*  **Destroy**. | NON-ARCHIVAL  **ESSENTIAL**  **(for Disaster Recovery)**  OPR |
| 10-04-62160  Rev. 4 | ***Closed Case National Crime Information Center (NCIC III) Background Checks (for Individuals Contracted, Hired, Licensed, Certified, or Authorized) (Originating DSHS Office)***  "Closed Case" means a case that is complete after hire, contract, license, certification or authorization of an individual and NCIC III information was accessed and reviewed.  Includes, but is not limited to:   * Non-public criminal history; * Arrests and charges; * Convictions from other states and WA State.   *Note: This series applies only to the data compiled from National Crime Information Center (NCIC III) database for background checks for any purpose. This record series applies ONLY for individuals who are contracted, hired, licensed, certified, or authorized, and the NCIC III data used is removed in accordance to the protocols of the Washington State Patrol. Completed applications and other background check data from the FBI are covered under DAN 10-04-62157, DAN 10-04-62156, or DAN 10-04-62158, DAN 10-04-62163 and/or DAN 10-04-62159 as appropriate.*  *Note: Series contains confidential information.* | **Retain** until no longer needed for agency business  *then*  **Destroy**. | NON-ARCHIVAL  NON-ESSENTIAL  OFM |
| 10-04-62159  Rev. 3 | ***Federal Bureau of Investigation (FBI) Result Received for any Purpose (Originating DSHS Office)***  Federal Bureau of Investigation (FBI) Records of Arrest and Prosecution (RAP) sheets and supplemental information about FBI data provided by the applicant, FBI, or BCCU, and BCCU results containing FBI information must not be shared or disseminated for any reason outside of DSHS.  Includes, but is not limited to:   * Non-public criminal history, fingerprint cards; * Arrests and charges; * Convictions from other states and WA State.   *Note: Used by office originating background check. FBI records must be stored in a secure location and may NOT be stored off site, in a desk file, or in a personnel file. Confidential document destruction is required by the FBI. Shredding of FBI information is done on site or with DSHS staff officially witnessing shredding off site.*  *Note: Series contains confidential information.* | **Retain** for 6 years after receipt of FBI information  *then*  **Destroy**. | NON-ARCHIVAL  NON-ESSENTIAL  OPR |
| 10-04-62161  Rev. 3 | ***Open Case National Crime Information Center (NCIC III) Background Checks (for Individuals Not Contracted, Hired, Licensed, Certified, or Authorized) (Originating DSHS Office)***  "Open Case" means a case that remains open to dispute for one year after denial of hire, contract, license, certification or authorization and NCIC III information was accessed and reviewed.  Includes, but is not limited to:   * Non-public criminal history; * Arrests and charges; * Convictions from other states and WA State.   *Note: This series is applicable to all agency headquarters and field staff licensing, contracting, certifying and authorizing service providers and those hiring/appointing authorities conducting NCIC III checks for individuals NOT contracted, hired, licensed, certified, or authorized by the agency.*  *Note: Confidential document destruction is required by the FBI. Shredding of NCIC III information is carried out on site or with DSHS staff officially witness shredding off site.*  *Note: Series contains confidential information.* | **Retain** for 1 year after receipt of National Crime Information Center (NCIC III)information  *then*  **Destroy**. | NON-ARCHIVAL  NON-ESSENTIAL  OFM |
| 16-09-68993  Rev. 3 | ***Unsubmitted Background Check Requests***  Background check requests created and saved by a requesting entity in the Background Check System (BCS) but never submitted to BCCU for processing.  Contains personally identifying information, such as:   * Name and aliases; * Date of birth; * Driver’s license number; * Social Security number; * Confidential background information disclosed by the applicant.   May also include background check request notes created and saved in BCS by the requesting entity.  *Note: Used by DSHS Hiring Entity requesting background check.*  *Note: Series contains confidential information.* | **Retain** for 5 years after date of last activity  *then*  **Destroy**. | NON-ARCHIVAL  NON-ESSENTIAL  OFM |

| * 1. OFFICE OF FRAUD AND ACCOUNTABILITY – Office 126   This section covers records relating to Fraud Early Detection investigations, criminal investigations, vendor investigations, EBT fraud, public assistance fraud, and childcare investigations conducted by the Office of Fraud and Accountability. | | | |
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| **DISPOSITION AUTHORITY NUMBER (DAN)** | **DESCRIPTION OF RECORDS** | **RETENTION AND**  **DISPOSITION ACTION** | **DESIGNATION** |
| 75-08-13752  Rev. 2 | ***Investigative Case Files***  Provides documentation of investigations of possible fraud, allegations of employee criminal activity, and illegal practices by vendors.  *Note: Series contains confidential information.* | **Retain** for 6 years after last action taken  *then*  **Destroy**. | NON-ARCHIVAL  **ESSENTIAL**  **(for Disaster Recovery)**  OPR |
| 04-09-60779  Rev. 1 | ***WSP Identification Section Information Transmittal***  Transmits criminal history information from the Washington State Patrol.  *Note: There are strict statutory restrictions on dissemination of this material. Per 15 U.S.C. 1681 et seq.*  *Note: Series contains confidential information.* | **Retain** until no longer needed for agency business  *then*  **Destroy**. | NON-ARCHIVAL  NON-ESSENTIAL  OFM |

| * 1. HUMAN RESOURCES – Office 140   This section covers records relating to personnel information managed by DSHS Human Resources. | | | |
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| **DISPOSITION AUTHORITY NUMBER (DAN)** | **DESCRIPTION OF RECORDS** | **RETENTION AND**  **DISPOSITION ACTION** | **DESIGNATION** |
| 00-09-59884  Rev. 2 | ***Washington State Patrol (WSP) Investigations, Disciplinary Action Taken***  Records that document employee investigations for alleged criminal misconduct deemed a gross misdemeanor or felony or major administrative investigation conducted by the Washington State Patrol (WSP) or local law enforcement agencies where disciplinary action is taken.  *Note: This is pursuant to the Governor's Executive Order 96-01 and the WSP/DSHS Interagency Agreement.*  *Note: Series contains confidential information.* | **Retain** for 6 years after final report received  *then*  **Destroy**. | NON-ARCHIVAL  NON-ESSENTIAL  OFM |
| 06-10-61321  Rev. 1 | ***Washington State Patrol (WSP) Investigations, No Disciplinary Action Taken***  Records that document employee investigations for alleged criminal misconduct deemed a gross misdemeanor or felony or major administrative investigation conducted by the Washington State Patrol (WSP) or local law enforcement agencies where disciplinary action is not taken.  *Note: This is pursuant to the Governor's Executive Order 96-01 and the WSP/DSHS Interagency Agreement.*  *Note: Series contains confidential information.* | **Retain** for 5 years after final report received  *then*  **Destroy**. | NON-ARCHIVAL  NON-ESSENTIAL  OFM |

| * 1. LANGUAGE TESTING AND CERTIFICATION – Office 201   This section covers records relating to Language Testing and Certification. | | | |
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| **DISPOSITION AUTHORITY NUMBER (DAN)** | **DESCRIPTION OF RECORDS** | **RETENTION AND**  **DISPOSITION ACTION** | **DESIGNATION** |
| 04-06-60715  Rev. 2 | ***Language Testing Certification Records***  Records relating to the process of issuing language certifications for interpreters, translators, and bilingual staff.  Includes, but is not limited to:   * Candidate name and contact information; * Test dates and scores; * Certificate issue date / expiration date; * Renewal requirement documentation; * Tracking of certification submissions by date, approval number, type of credit.   *Note: Information is maintained electronically in LTC Gateway and FileMaker Pro databases. Paper documentation may be included in this series as necessary.* | **Retain** for 6 years after test date for tests not leading to a credential/credential expiration date  *then*  **Destroy**. | NON-ARCHIVAL  NON-ESSENTIAL  OPR |
| 99-06-59126  Rev. 3 | ***Language Testing Records***  Records related to administering and grading tests for language certification.  Includes, but is not limited to:   * Digital recordings of oral tests; * Oral test grading sheets; * Written test scan sheets; * Written document translator test papers; * Bilingual employee test papers. | **Retain** for 4 years after test graded  *then*  **Destroy**. | NON-ARCHIVAL  NON-ESSENTIAL  OFM |
| 21-06-69631  Rev. 0 | ***Revocation of Language Testing and Certification (LTC) Issued Credentials***  Records relating to the revocation of Language Testing and Certification (LTC) Credentials.  Includes, but is not limited to:   * Revocation requests; * Documentation related to Office of Administrative Hearings appeals involving LTC; * Related correspondence/communications. | **Retain** for 10 years after final decision  *then*  **Destroy**. | NON-ARCHIVAL  NON-ESSENTIAL  OFM |

| * 1. RULES AND POLICY ASSISTANCE UNIT – Office 351   This section covers records relating specifically to the Rules and Policy Assistance Unit. | | | |
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| **DISPOSITION AUTHORITY NUMBER (DAN)** | **DESCRIPTION OF RECORDS** | **RETENTION AND**  **DISPOSITION ACTION** | **DESIGNATION** |
| 79-08-23063  Rev. 5 | ***Rule Making Files***  Documents agency rule making (WAC) as described in RCW 34.05.370 (Administrative Procedures Act).  Includes, but is not limited to:   * Text of proposed rule with documentation of agency internal review and comment; * Mailroom distribution record; * Public rule hearing sign-in sheets (showing names and addresses of persons attending or making testimony); * Summary of public rule hearing; written comments received relating to the proposed rule with DSHS response; * Original Rule Making Order showing adoption date and record of filing with the Code Reviser (assignment of WAC Register number).   *Note: Files are arranged numerically by the WAC Administrative Order number also known as the Rule Making Docket number.* | **Retain** for 75 years after date filed with code reviser or date withdrawn  *then*  **Transfer** to Washington State Archives for appraisal and selective retention. | **ARCHIVAL**  **(Appraisal Required)**  **ESSENTIAL**  **(for Disaster Recovery)**  OPR |

| * 1. OFFICE OF FINANCIAL RECOVERY – Office 240   This section covers records relating to Office 240 Office of Financial Recovery. | | | |
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| **DISPOSITION AUTHORITY NUMBER (DAN)** | **DESCRIPTION OF RECORDS** | **RETENTION AND**  **DISPOSITION ACTION** | **DESIGNATION** |
| 71-06-01637  Rev. 1 | ***Securities and Other Negotiable Instruments***  Stocks, bonds, or other negotiable that provides security for payment of debts due DSHS. Negotiables are submitted by the party responsible for an account and held until the account is paid then they are returned to the responsible party. | **Retain** until debt claim resolved  *then*  **Return** to responsible party. | NON-ARCHIVAL  **ESSENTIAL**  **(for Disaster Recovery)**  OPR |

1. AGING AND DISABILITY SERVICES

This section covers records relating to aging and developmental disability services provided by the Department.

| * 1. BEHAVIORAL HEALTH ADMINISTRATION – Office 702   This section covers records relating to chemical dependency and mental health records of the Behavioral Health Administration. | | | |
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| **DISPOSITION AUTHORITY NUMBER (DAN)** | **DESCRIPTION OF RECORDS** | **RETENTION AND**  **DISPOSITION ACTION** | **DESIGNATION** |
| 06-01-61063  Rev. 2 | ***Compliance Files***  Records documenting compliance with various state and federal laws. These files support federal audits as well as any litigation.  Includes, but is not limited to:   * Incidents and complaints, corrective action plans; * Prior and current law suits, service provider processes; * Audits and audit findings, and denied claims.   *Note: Series contains confidential information.* | **Retain** for 7 years after end of month  *then*  **Destroy**. | NON-ARCHIVAL  NON-ESSENTIAL  OPR |
| 09-11-62153  Rev. 0 | ***Continuing Education Units (CEU) Training Documentation***  Records documenting the behavioral training conducted by DSHS employees and/or private sector trainers provided to participants to gain Continuing Education Units (CEU) in order to acquire or maintain a professional license or certification to provide counseling. These records are retained to document that an attending CEU participant earned their license or certification.  *Note: If training is conducted through a college, the college is required to maintain the completion or certification files.* | **Retain** for 10 years after end of month  *then*  **Destroy**. | NON-ARCHIVAL  NON-ESSENTIAL  OPR |
| 92-10-51388  Rev. 4 | ***Nursing Facility Resident Mental Health Assessments***  Records documenting resident mental health assessments. Review required by federal Omnibus Reconciliation Act of 1987 (OBRA PASSAR Assessment).  Includes, but is not limited to:   * Level II psychiatric evaluations; * Level II follow-up or significant change evaluation summary information; * Level II invalidation statements, including interrupted evaluation documentation; * Copies of supporting documentation from the medical record.   *Note: This series is used also by Office 710 Division of Developmental Disabilities.*  *Note: Series contains confidential information.* | **Retain** for 7 years after end of calendar year  *then*  **Destroy**. | NON-ARCHIVAL  NON-ESSENTIAL  OPR |
| 07-04-61456  Rev. 3 | ***Offender Reentry Community Safety (ORCS) Program Files***  Records documenting case management and programs for services for Offender Reentry Community Safety (ORCS) Program clients.  Includes, but is not limited to:   * Agreements with local mental health centers and regional support networks; * Unfunded medical expenses and chemical dependency treatment; * Housing and employment services.   *Note: RCW 71-24.470 governs this statewide program providing mental health case management services to individuals who have been identified as dangerous to themselves or others including individuals who are developmentally disabled and/or may not be able to care for themselves without protective or well-coordinated community care.*  *Note: Series contains confidential information.* | **Retain** for 8 years after one year (12 months) of no services provided  *then*  **Destroy**. | NON-ARCHIVAL  **ESSENTIAL**  **(for Disaster Recovery)**  OPR |
| 19-02-69346  Rev. 0 | ***Office of Forensic Mental Health Services (OFMHS) Outpatient Jail-Based Evaluation Screening***  OFMHS records regarding outpatient jail-based screening information regarding medical, discovery, and evaluations. Includes evaluator notes, reports, and orders, medical information, courts orders, police reports, charging documents, criminal history, and developmental disability records. | **Retain** for 6 years after final entry  *then*  **Destroy**. | NON-ARCHIVAL  **ESSENTIAL**  **(for Disaster Recovery)**  OPR |

| * 1. DEVELOPMENTAL DISABILITIES ADMINISTRATION – Office 710   This section covers records relating to the Developmental Disabilities Administration (DDA). | | | |
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| **DISPOSITION AUTHORITY NUMBER (DAN)** | **DESCRIPTION OF RECORDS** | **RETENTION AND**  **DISPOSITION ACTION** | **DESIGNATION** |
| 80-08-25417  Rev. 2 | ***Developmental Disabilities (DD) Alternate Living Files (AL)***  Records documenting instructional services for DD clients living in their own homes. DD contracts with independent contractors to offer these services. Clients may receive up to 40 AL hours per month.  Includes but is not limited to:   * Agreements, service plans; * Money management and essential shopping; * Accessing community resources.   *Note: Series contains confidential information.* | **Retain** for 7 years after end of fiscal year  *then*  **Destroy**. | NON-ARCHIVAL  NON-ESSENTIAL  OFM |
| 07-08-61584  Rev. 2 | ***Developmental Disabilities Client Case Files (Discharge or Death)***  Records documenting clients placed in case services that have been discharged from services or records documenting clients placed in case services that have died.  Includes, but is not limited to:   * Legal documents; * Intake records; * Transitory records.   *Note: May also include abbreviated records for clients in Residential Habilitation Centers.*  *Note: Series contains confidential information.* | **Retain** for 50 years after date of discharge from services or death of client  *then*  **Destroy**. | NON-ARCHIVAL  **ESSENTIAL**  **(for Disaster Recovery)**  OPR |
| 82-09-30300  Rev. 2 | ***Developmental Disabilities (DD) Client Case Files (Ineligible or Withdrawn)***  Provides documentation of client status for division services when client is ineligible or application is withdrawn.  *Note: Series contains confidential information.* | **Retain** for 6 years after date of document  *then*  **Destroy**. | NON-ARCHIVAL  NON-ESSENTIAL  OFM |
| 08-02-61732  Rev. 1 | ***Developmental Disabilities (DD) Community Protection Issues Incident Reports***  Provides documentation related to incidents resulting in a Developmental Disabilities client arrested for, charged with, or convicted of a crime of sexual violence as defined in chapter 9A.44 or 71.09 RCW, or violent or serious violent offenses as defined by RCW 9.94A.030; or which prompted a risk assessment by a qualified professional that concluded the individual constituted a risk to others.  *Note: Series contains confidential information.* | **Retain** for 75 years after date of document  *then*  **Destroy**. | NON-ARCHIVAL  **ESSENTIAL**  **(for Disaster Recovery)**  OPR |
| 07-08-61585  Rev. 1 | ***Developmental Disabilities (DD) Companion Home Client Files***  Records of residential service clients living in a regular family residence approved by the Division of Developmental Disabilities (DDD). DDD reimburses the provider for support services to include instruction and supervision. The client pays the provider directly for room and board costs from his/her personal resources.  Includes, but is not limited to:   * Quarterly reports; * Comprehensive assessment evaluation; * Financial documents.   *Note: Series contains confidential information.* | **Retain** for 7 years after end of fiscal year  *then*  **Destroy**. | NON-ARCHIVAL  **ESSENTIAL**  **(for Disaster Recovery)**  OPR |
| 89-04-44245  Rev. 2 | ***Developmental Disabilities (DD) County Payments***  Provides records used to track client services delivered and outcomes in county DD programs.  *Note: Series contains confidential information.* | **Retain** for 6 years after end of fiscal year  *then*  **Destroy**. | NON-ARCHIVAL  **ESSENTIAL**  **(for Disaster Recovery)**  OPR |
| 92-05-50377  Rev. 2 | ***Developmental Disabilities (DD)* *Service Provider Application (Incomplete)***  Applications from potential providers of services to DDD clients which are not completed and no Basic Ordering Agreement is issued.  *Note: Series contains confidential information.* | **Retain** for 6 months after date of incomplete application  *then*  **Destroy**. | NON-ARCHIVAL  NON-ESSENTIAL  OFM |
| 80-08-25423  Rev. 2 | ***Family Support/Respite Files***  Provides a record of Division of Developmental Disabilities (DDD) clients receiving family support.  Includes, but is not limited to:   * Plans, approvals, and questionnaires (Individual Services Plans); * Agreements, planning worksheets, community guide referrals and reports; * Service need assessments, determinations, and worksheets; * Serious needs requests and exception to policy and approvals.   *Note: Series contains confidential information.* | **Retain** for 7 years after end of fiscal year  *then*  **Destroy**. | NON-ARCHIVAL  **ESSENTIAL**  **(for Disaster Recovery)**  OFM |
| 03-06-60521  Rev. 1 | ***Medicaid Home and Community-Based Services Waiver (Title XIX)***  Provides records of Medicaid home and community-based services waiver proposals and amendments.  Includes, but is not limited to:   * Reports (aggregate data) of utilization and expenditures for waiver recipients; * Federal correspondence and reports concerning the Division’s home and community-based services waivers; * Copies of information (some client-specific) provided in response to public disclosure requests concerning the waivers; * Copies of lawsuits (and related materials) concerning the division’s home and community-based waiver program.   *Note: Series contains confidential information.* | **Retain** for 6 years after end of fiscal year  *then*  **Destroy**. | NON-ARCHIVAL  NON-ESSENTIAL  OPR |
| 03-06-60522  Rev. 1 | ***Medicaid Services/Claim Documentation (Title XIX)***  Includes documentation of client-specific service delivery which backs up the claim for Medicaid funding as well as discussion/issue papers and related material concerning Medicaid services for individuals with developmental disabilities.  *Note: Series contains confidential information.* | **Retain** for 6 years after end of fiscal year  *then*  **Destroy**. | NON-ARCHIVAL  NON-ESSENTIAL  OPR |
| 92-01-49725  Rev. 3 | ***Sex/Violent Offender Files***  The official client record that follows a sex/violent offender receiving DSHS services throughout their commitment to a DSHS facility. Includes commitment, diagnostic, health, and treatment records, and school files and transcripts, when applicable.  *Note: Series contains confidential information.* | **Retain** for 75 years after release from services  *then*  **Destroy**. | non-archival  essential  **(for Disaster Recovery)**  OPR |
| 80-08-25422  Rev. 2 | ***Voluntary Placement Program (VPP) Files***  Maintains a record of out of home placement for children under 21-years of age placed by the Division of Developmental Disabilities.  Includes, but is not limited to:   * Plans of care and assessments; * Agreements, guardianship papers, and court forms.   *Note: Series contains confidential information.* | **Retain** for 7 years after end of fiscal year  *then*  **Destroy**. | NON-ARCHIVAL  **ESSENTIAL**  **(for Disaster Recovery)**  OFM |

| * 1. HOME AND COMMUNITY SERVICES – Office 915   This section covers records relating to Office 915 Home and Community Services of the Aging and Long-Term Support Administration. | | | |
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| **DISPOSITION AUTHORITY NUMBER (DAN)** | **DESCRIPTION OF RECORDS** | **RETENTION AND**  **DISPOSITION ACTION** | **DESIGNATION** |
| 20-06-69541  Rev. 0 | ***Fostering Well-Being (FWB) Client Files***  Records relating to service coordination and consultation records including applications, checklists or evaluation guides, home studies/reviews/monitoring, authorizing medical documentation, and other documents and correspondence shared with the Department of Children, Family, and Youth.  *Note: Used to support similar Department of Children, Family, and Youth records.*  *Note: Series contains confidential information.* | **Retain** for 6 years after final adoption/Legally Free child ages out of foster care/establishment of the Guardianship  *then*  **Destroy.** | NON-ARCHIVAL  **ESSENTIAL**  **(for Disaster Recovery)**  OPR |
| 20-06-69542  Rev. 0 | ***Fostering Well-Being (FWB) Gathering, Assessing, and Planning System (GAPS) File***  Records documenting original child-specific referrals, comprehensive health overviews, medical records, school records, confidential health consents, clinical chart notes, correspondence.  *Note: Used to support similar Department of Children, Family, and Youth records.*  *Note: Series contains confidential information.*  *Note: Retention based on anticipated lifespan of the person and for consistency with the retention of the Department of Children, Youth, and Families’ Adoptive Child, Legally Free Child, and Guardianship Child and Support Case Files.* | **Retain** for 100 years after final adoption/Legally Free child ages out of foster care/establishment of the Guardianship  *then*  **Destroy.** | NON-ARCHIVAL  **ESSENTIAL**  **(for Disaster Recovery)**  OPR |
| 07-06-61525  Rev. 1 | ***Registered Nurse Delegators (RND) Case Files***  Registered Nurse Delegators (RND) documentation to support billing, consent, credentials and training.  Includes, but is not limited to:   * Instruction task sheets, nursing visits, assessments; * Medication profiles, "give as needed" instructions, treatment and medication changes, rescinding/assumption instructions and forms; * Case Managers referral and collateral contacts (i.e., Primary Care Physician, family, or Case Manager).   *Note: Series contains confidential information.* | **Retain** for 6 years after case closed  *then*  **Destroy**. | NON-ARCHIVAL  NON-ESSENTIAL  OPR |

| * 1. RESIDENTIAL CARE SERVICES – Office 431   This section covers Residential Care Services records relating to the licensing and monitoring of Adult Family Homes (AFH), Assisted Living Facilities (ALF), Certified Community Residential Services and Support (CCRSS), Enhanced Services Facility (ESF), Intermediate Care Facility for Individuals with Intellectual Disabilities (ICF/IID), Skilled Nursing Facilities (SNF), and Residential Habilitation Center (RHC). Includes Western State Hospital complaint investigation files. | | | |
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| **DISPOSITION AUTHORITY NUMBER (DAN)** | **DESCRIPTION OF RECORDS** | **RETENTION AND**  **DISPOSITION ACTION** | **DESIGNATION** |
| 06-01-61065  Rev. 1 | ***Case Mix Accuracy Review (CMAR)***  Records documenting the review of Minimum Data Set accuracy as it relates to Medicaid case mix payment. “Case mix” is the different types of service needs each person (or case) requires and services are determined by the level of need scored in each case.  Includes, but is not limited to:   * Preliminary CMAR review summary sheets; * Resident reports Activities of Daily Living index score sheets; * Resource Utilization Group (RUG) Worksheets; * Dear Provider letter (results); * CMAR Report; * RUG Category Summaries; * CMAR Data; * CMAR protocol records. | **Retain** for 6 years after end of calendar year  *then*  **Destroy**. | NON-ARCHIVAL  NON-ESSENTIAL  OPR |
| 04-05-60665  Rev. 5 | ***Residential Care Services Complaint Files***  Provides records of complaints with citations related to residential care services to include Adult Family Homes (AFH), Assisted Living Facilities (ALF), Enhanced Service Facilities (ESF), Certified Community Residential Services and Support (CCRSS), Intermediate Care Facility for Individuals with Intellectual Disabilities (ICF/IID), Skilled Nursing Facilities (SNF) and Residential Habilitation Center (RHC). Includes Western State Hospital complaint investigations.  *Note: Series contains confidential information.* | **Retain** for 6 years after end of calendar year  *then*  **Destroy**. | NON-ARCHIVAL  **ESSENTIAL**  **(for Disaster Recovery)**  OPR |
| 18-10-69311  Rev. 0 | ***Residential Care Services Complaint Investigation for Western State Hospital Licensing and Business Files (Closed)***  Contains licensing and business files for Western State Hospital.  Includes, but is not limited to:   * Change in entity representative, resident manager, district/unit, and contacts; * Change in administrator, contacts, and other information; * Change in services, supports provider information, geographic area of service administrator, and certification type change or ending; * Contracts, agreements, and background checks; * Construction review and approval, and room allocation/waivers/bed list.   *Note: Series contains confidential information.* | **Retain** for 10 years after completed RCS involvement  *then*  **Destroy**. | NON-ARCHIVAL  NON-ESSENTIAL  OPR |
| 04-05-60683  Rev. 4 | ***Residential Care Services Enforcement and Informal Dispute Resolution (IDR) Files***  Provides records of residential care services to include Adult Family Homes (AFH), Assisted Living Facilities (ALF), Enhanced Service Facilities (ESF), Certified Community Residential Services and Support (CCRSS), Intermediate Care Facility for Individuals with Intellectual Disabilities (ICF/IID), Skilled Nursing Facilities (SNF) and Residential Habilitation Center (RHC) enforcement files.  Includes, but is not limited to:   * Letters of enforcement; * IDR letters to providers; * Nurse Aid Training Program sanction letters. | **Retain** for 10 years after facility closure  *then*  **Destroy**. | NON-ARCHIVAL  **ESSENTIAL**  **(for Disaster Recovery)**  OPR |
| 18-10-69312  Rev. 0 | ***Residential Care Services Enforcement and Informal Dispute Resolution (IDR) Files for Western State Hospital***  Provides records of residential care complaint investigation services for Western State Hospital enforcement files. Includes, but is not limited to letters of enforcement. | **Retain** for 10 years after completed RCS involvement  *then*  **Destroy**. | NON-ARCHIVAL  **ESSENTIAL**  **(for Disaster Recovery)**  OPR |
| 92-06-50692  Rev. 5 | ***Residential Care Services Facilities Licensing/Certification Application (Voided, Denied, Withdrawn)***  Contains all documentation related to the voided, denied, and withdrawn application for Licensure/Certification of Adult Family Homes (AFH), Assisted Living Facilities (ALF), Certified Community Residential Services and Support (CCRSS), Intermediate Care Facility for Individuals with Intellectual Disabilities (ICF/IID), Skilled Nursing Facilities (SNF), Enhanced Services Facility (ESF), and Residential Habilitation Centers (RHC).  *Note: Series contains confidential information.* | **Retain** for 6 years after end of calendar year  *then*  **Destroy**. | NON-ARCHIVAL  **ESSENTIAL**  **(for Disaster Recovery)**  OPR |
| 92-06-50690  Rev. 5 | ***Residential Care Services Facility Licensing and Business Files (Closed)***  Contains licensing and business files for residential care facilities.  Includes, but is not limited to:   * Original application, copy of application check, correspondence, Disclosure of Services; * Licenses and any documents that require issuance of that license, exemptions, and limits on a license, recertification of support program, CMS 1539; * Change in entity representative, resident manager, district/unit, and contacts; * Change in administrator, contacts, and other information; * Change in services, supports provider information, geographic area of service administrator, and certification type change or ending; * Annual fee check and liability insurance, surety bond; * Contracts, agreements, and background checks; * Construction review and approval, and room allocation/waivers/bed list; * Closure documentation; * Change of ownership documentation.   *Note: Series contains confidential information.* | **Retain** for 10 years after facility closure  *then*  **Destroy**. | NON-ARCHIVAL  NON-ESSENTIAL  OPR |
| 04-05-60677  Rev. 4 | ***Residential Care Services Survey/Recertification File***  Documentation pertaining to compliance of Federal and/or State guidelines for facility recertification, inspection, and surveys of Adult Family Homes (AFH), Assisted Living Facilities (ALF), Certified Community Residential Services and Support (CCRSS), Intermediate Care Facility for Individuals with Intellectual Disabilities (ICF/IID), Skilled Nursing Facilities (SNF), Enhanced Services Facility (ESF), and Residential Habilitation Centers (RHC).  *Note: Series contains confidential information.* | **Retain** for 6 years after recertification issued  *then*  **Destroy**. | NON-ARCHIVAL  **ESSENTIAL**  **(for Disaster Recovery)**  OPR |
| 04-05-60666  Rev. 6 | ***Residential Care Services Working Paper Files***  Records related to records obtained, created and/or used as reference to provide technical support to licensed and certified long-term care facilities/providers in support of the conclusion of a complaint investigation, facility survey, inspection or recertification, enforcement, pre-occupancy, or Information Dispute Resolution (IDR). Includes, but is not limited to Behavioral Health Support Team working papers and Western State Hospital complaint investigations.  *Note: Series contains confidential information.* | **Retain** for 6 years after end of calendar year  *then*  **Destroy**. | NON-ARCHIVAL  **ESSENTIAL**  **(for Disaster Recovery)**  OFM |

| * 1. ADULT PROTECTIVE SERVICES – Office 906   This section covers records relating to Office 909 Adult Protective Services of the Aging and Long-Term Support Administration. | | | |
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| **DISPOSITION AUTHORITY NUMBER (DAN)** | **DESCRIPTION OF RECORDS** | **RETENTION AND**  **DISPOSITION ACTION** | **DESIGNATION** |
| 09-11-62143  Rev. 2 | ***Adult Protective Services Investigations***  Records relating to Adult Protective Services investigations into allegations of abuse, abandonment, neglect, self-neglect and financial exploitation of vulnerable adults (as defined by RCW 74.34.020) living in the community and in facilities.  Includes investigations where the findings are substantiated, unsubstantiated or inconclusive.  *Note: Series contains confidential information.*  *Note: Retention based on business needs of Adult Protective Services.* | **Retain** for 35 years after last activity  *then*  **Destroy**. | NON-ARCHIVAL  **ESSENTIAL**  **(for Disaster Recovery)**  OPR |

1. DSHS INSTITUTIONS

This section covers records relating to the institutions operated by the Department of Social and Health Services

| * 1. ALL INSTITUTIONS   This section covers records common across all DSHS institutions. | | | |
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| **DISPOSITION AUTHORITY NUMBER (DAN)** | **DESCRIPTION OF RECORDS** | **RETENTION AND**  **DISPOSITION ACTION** | **DESIGNATION** |
| 92-08-51207  Rev. 1 | ***24-Hour Nursing Reports***  A change of shift communication tool summarizing entries in patient case records. Used by Quality Assurance Department to prepare restraint/seclusion reports.  *Note: Primarily used by Office 763 Western State Hospital and Office 769 Special Commitment Center.*  *Note: Series contains confidential information.* | **Retain** for 3 years after end of calendar year  *then*  **Destroy**. | NON-ARCHIVAL  NON-ESSENTIAL  OFM |
| 83-03-31415  Rev. 3 | ***Admission and Discharge Registers***  Maintains a chronologic record of resident admissions, discharges, and transfers.  *Note: Series contains confidential information.* | **Retain** for 10 years after completion of action report  *then*  **Transfer** to Washington State Archives for appraisal and selective retention. | **ARCHIVAL**  **(Appraisal Required)**  **ESSENTIAL**  **(for Disaster Recovery)**  OFM |
| 84-11-34723  Rev. 0 | ***Controlled Drug Perpetual Inventory Records***  Provides a record of controlled drug/substance inventories maintained by the institution pharmacy.  Includes, but is not limited to:   * Biennial inventory of controlled substances required by the Federal Drug Enforcement Administration; * Other reports as necessary. | **Retain** for 6 years after end of calendar year  *then*  **Destroy**. | NON-ARCHIVAL  NON-ESSENTIAL  OPR |
| 85-12-35762  Rev. 2 | ***Daily Population Reports***  Printout of daily changes of the clients at institutions, used to record the total changes of clients.  *Note: Series contains confidential information.* | **Retain** for 3 years after end of month  *then*  **Destroy**. | NON-ARCHIVAL  **ESSENTIAL**  **(for Disaster Recovery)**  OFM |
| 86-09-37496  Rev. 3 | ***Employee/Volunteer Health Records***  Provides documentation about employee or volunteer immunization status and epidemiology test results.  Includes, but is not limited to:   * Results of testing for HIV and Hepatitis B; * Exposure to biological agents per Chapter 296-802 WAC; * Kinship Care.   *Note: Series contains confidential information.* | **Retain** for 30 years after termination of employment/volunteer  *then*  **Destroy**. | NON-ARCHIVAL  NON-ESSENTIAL  OFM |
| 19-02-69345  Rev. 0 | ***Equipment Sterilization***  Records relating to the sterilization of equipment or materials for medical use. | **Retain** for 8 years after date of sterilization  *then*  **Destroy**. | NON-ARCHIVAL  NON-ESSENTIAL  OFM |
| 85-12-35763  Rev. 2 | ***Fire/Safety/CPR Training Records***  Verifies completion of required staff training. | **Retain** until superseded  *then*  **Destroy**. | NON-ARCHIVAL  NON-ESSENTIAL  OFM |
| 82-09-30273  Rev. 2 | ***Food Commodity Records***  All documentation regarding food commodities as it relates to the U.S. Department of Agriculture (USDA) Child Nutrition Program.  Includes, but is not limited to:   * Reports; * Reimbursements; * Guidelines. | **Retain** for 6 years after end of calendar year  *then*  **Destroy**. | NON-ARCHIVAL  NON-ESSENTIAL  OPR |
| 92-09-51249  Rev. 3 | ***Logbooks and Rosters***  Provides detailed documentation of daily activities of residents including visits and security checks. | **Retain** for 2 years after end of calendar year  *then*  **Destroy**. | NON-ARCHIVAL  **ESSENTIAL**  **(for Disaster Recovery)**  OFM |
| 85-12-35764  Rev. 4 | ***Master Patient Index***  Provides confidential basic information and is the alpha index list to the Mental Health Division patient case files.  Includes, but is not limited to:   * Patient name, case number, and dates of admission/discharge; * Cases that have been transferred; * Names of patients buried on hospital grounds.   *Note: Additionally used for genealogy requests, research, etc.*  *Note: Series contains confidential information.* | **Retain** for 75 years after transfer/discharge of client  *then*  T**ransfer** to Washington State Archives for appraisal and selective retention. | **ARCHIVAL**  **(Appraisal Required)**  **ESSENTIAL**  **(for Disaster Recovery)**  OPR |
| 86-09-37550  Rev. 2 | ***Medical Record Census Input Documents***  Provides a record of census data which has been input into the Mental Health Institution Information System (MHIIS).  *Note: Series contains confidential information.* | **Retain** for 10 years after end of calendar year  *then*  **Destroy**. | NON-ARCHIVAL  NON-ESSENTIAL  OFM |
| 93-06-52550  Rev. 3 | ***Medicare and Medicaid Cost Reports***  Annual reports for state mental hospitals required by federal government (HCFA 2552 with supporting documentation) as a condition for Medicare reimbursement. Summarizes hospital cost data needed to determine daily rate and fee schedule. | **Retain** for 5 years after receipt of Notice of Program Reimbursement (NPR)  *then*  **Destroy**. | NON-ARCHIVAL  NON-ESSENTIAL  OFM |
| 97-10-58163  Rev. 1 | ***Mental Health Patient Case Records***  Patient case records documenting services provided while a patient.  *Note: Series contains confidential information.* | **Retain** for 75 years after patient's last discharge  *then*  **Destroy**. | NON-ARCHIVAL  **ESSENTIAL**  **(for Disaster Recovery)**  OPR |
| 84-11-34776  Rev. 2 | ***Nursing Aide Certification Student Records***  Documents completion of certification requirements including examinations, attendance, work experience, and checklists. The nursing aide certification program is approved by the State Board of Nursing per WAC 246.841.510.  *Note: Series contains confidential information.* | **Retain** for 35 years after completion of training  *then*  **Destroy**. | NON-ARCHIVAL  NON-ESSENTIAL  OFM |
| 84-11-34720  Rev. 2 | ***Prescription Files***  Documents prescriptions filled by the pharmacy.  *Note: Series contains confidential information.*  *Note: Retention based on 10-year requirement for Part D plan sponsors (42 CFR§ 423.505(d)).* | **Retain** for 10 after end of calendar year  *then*  **Destroy**. | NON-ARCHIVAL  NON-ESSENTIAL  OFM |
| 92-08-51210  Rev. 1 | ***Psychological Test Raw Data***  Consists of raw test data and notes by the psychologist. Used to prepare Psychological Reports for the patient record.  *Note: Series contains confidential information.* | **Retain** for 15 years after discharge or transfer  *then*  **Destroy**. | NON-ARCHIVAL  NON-ESSENTIAL  OFM |
| 92-08-51203  Rev. 2 | ***Psychology Intern Applicant Support Files***  Supporting documentation from applicants for psychology internships. Includes vitae/resumes, transcripts, letters of recommendation, and applicant ratings.  *Note: Series contains confidential information.* | **Retain** for 10 years after end of calendar year  *then*  **Destroy**. | NON-ARCHIVAL  NON-ESSENTIAL  OFM |
| 92-08-51204  Rev. 1 | ***Psychology Internship Training Rating File***  Documents intern rating of training and supervision received during internship. Used for program accreditation and evaluation purposes. | **Retain** for 10 years after end of calendar year  *then*  **Destroy**. | NON-ARCHIVAL  NON-ESSENTIAL  OFM |
| 85-12-35775  Rev. 0 | ***Quality Assurance Plan/Status Log/Problem Report***  Provides documentation of quality assurance audits for Medical Support Service. | **Retain** for 5 years after end of calendar year  *then*  **Destroy**. | NON-ARCHIVAL  NON-ESSENTIAL  OFM |
| 83-03-31417  Rev. 4 | ***Resident Abuse Investigation Files***  Provides documentation of the investigation of suspected resident abuse. Includes physical findings, photographs, studies, and conclusions.  *Note: Primarily used by Division of Developmental Disabilities institutions.*  *Note: Series contains confidential information.* | **Retain** for 7 years after resident’s death/discharge/transfer  *then*  **Destroy**. | NON-ARCHIVAL  **ESSENTIAL**  **(for Disaster Recovery)**  OFM |
| 79-07-22788  Rev. 3 | ***Resident Case Master Index***  Provides basic information on a case and documents cases that have been transferred.  *Note: Primarily used by Division of Developmental Disabilities institutions.*  *Note: Series contains confidential information.* | **Retain** for 50 years after resident’s death/discharge/transfer  *then*  **Destroy**. | NON-ARCHIVAL  **ESSENTIAL**  **(for Disaster Recovery)**  OFM |
| 75-05-10896  Rev. 3 | ***Resident Case Record***  Provides a record of all services provided the resident prior to and during institutionalization in a state operated facility for the developmentally disabled.  *Note: Primarily used by Division of Developmental Disabilities institutions.*  *Note: Series contains confidential information.* | **Retain** for 50 years after resident’s death/discharge  *then*  **Destroy**. | NON-ARCHIVAL  **ESSENTIAL**  **(for Disaster Recovery)**  OPR |
| 84-11-34718  Rev. 3 | ***Resident Medication Profile Cards***  Provides summary of prescription drugs and quantities dispensed by the pharmacy. Resident's habilitative case file contains physician orders and medication administration (flow sheets) record. Prescriptions are retained separately.  *Note: Primarily used by Division of Developmental Disabilities institutions.*  *Note: Series contains confidential information.* | **Retain** until resident’s death/discharge/transfer  *then*  **Destroy**. | NON-ARCHIVAL  **ESSENTIAL**  **(for Disaster Recovery)**  OFM |
| 84-11-34713  Rev. 1 | ***Resident Test Profiles***  Actual test materials, raw data and results from which formal evaluation or assessment is formulated. Reports are filed in the resident rehabilitative case record.  *Note: Primarily used by Division of Developmental Disabilities institutions.*  *Note: Series contains confidential information.* | **Retain** for 2 years after end of calendar year  *then*  **Destroy**. | NON-ARCHIVAL  NON-ESSENTIAL  OFM |
| 73-11-03252  Rev. 2 | ***Statistical Report (Ward Census)***  Reports patients coming in and leaving the hospital and census of the wards.  *Note: Series contains confidential information.* | **Retain** for 10 years after end of calendar year  *then*  **Destroy**. | NON-ARCHIVAL  NON-ESSENTIAL  OFM |
| 84-11-34753  Rev. 1 | ***Work and Vacation Schedules***  Documents employee work schedules, shifts, and days off. | **Retain** for 6 years after end of calendar year  *then*  **Destroy**. | NON-ARCHIVAL  NON-ESSENTIAL  OFM |

| * 1. WESTERN STATE HOSPITAL – Office 763   This section covers records relating to records specific to Western State Hospital. | | | |
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| **DISPOSITION AUTHORITY NUMBER (DAN)** | **DESCRIPTION OF RECORDS** | **RETENTION AND**  **DISPOSITION ACTION** | **DESIGNATION** |
| 10-12-62333  Rev. 2 | ***Communications Center Response Reports***  Security log documentation of responses by Western State Hospital Communication Center regarding both routine and rapid response emergency calls. Information contained includes date and time, information given to Security Guards, type of emergency code, and reports to police.  Includes, but is not limited to:   * Patients missing or exhibiting notable behavior; * Lakewood and Steilacoom police calls; * Medical emergencies.   *Note: Series contains confidential information.* | **Retain** for 7 years date of incident  *then*  **Destroy**. | NON-ARCHIVAL  **ESSENTIAL**  **(for Disaster Recovery)**  OPR |
| 10-12-62336  Rev. 0 | ***Dietary Services Food Health and Safety Records***  Safety and health documentation of food cooked and served, and stored in refrigerators/freezers by Dietary Services, ward kitchens, storage areas, dishwashing areas, and hot food carts.  Includes, but is not limited to:   * Inspections results and food temperature recordings; * Sanitation solution log; * Cleaning schedules. | **Retain** for 2 years after date of document  *then*  **Destroy**. | NON-ARCHIVAL  NON-ESSENTIAL  OFM |
| 10-05-62198  Rev. 0 | ***Medication Area Inspection Record***  Medication Area Inspect Records, WSH 14-04, forms are completed monthly by a Pharmacy Technician after completing an inventory and medication distribution area inspection of the cottage medication rooms.  *Note: Information is verified by a nurse and kept in a binder located in the medication room.* | **Retain** for 6 years after end of calendar year  *then*  **Destroy**. | NON-ARCHIVAL  NON-ESSENTIAL  OPR |
| 10-12-62337  Rev. 1 | ***Patient Work Records***  Documentation used to track patients and patient work schedules employed by Dietary Services, including accounting information to pay patient workers.  *Note: Series contains confidential information.* | **Retain** for 6 years after termination of employment  *then*  **Destroy**. | NON-ARCHIVAL  **ESSENTIAL**  **(for Disaster Recovery)**  OPR |
| 22-02-69648  Rev. 0 | ***Radiology – Digital Imaging***  Images produced by diagnostic equipment as part of a medical or dental examination to determine condition, disease, or injury.  Excludes:   * Diagnostic reports based on images covered by *Mental Health Patient Case Records (DAN 97-10-58163)*. | **Retain** for 10 years after date of test or assessment  *then*  **Destroy**. | NON-ARCHIVAL  NON-ESSENTIAL  OFM |
| 10-12-62334  Rev. 1 | ***Security Shift Activities and Incident Reports***  Narrative reports about incidents involving staff, patients, and/or visitors which may include photographs, evidence, contraband, and Health Insurance Portability and Accountability Act (HIPAA) information. This series also includes traffic citations and documents daily security shift activities.  *Note: Series contains confidential information.* | **Retain** for 7 years after date of incident  *then*  **Destroy**. | NON-ARCHIVAL  **ESSENTIAL**  **(for Disaster Recovery)**  OPR |
| 10-04-62153  Rev. 1 | ***Single Bed Certifications (SBC)***  Single Bed Certification forms are used for patients who have been detained and are in a community hospital waiting either for placement at Western State Hospital (WSH) or discharge from the community hospital. These forms authorize patients to stay in the community hospital although they are psychiatric patients. WSH receives the requests for SBC authorization as the designee for the Mental Health Division per WAC 388-865-0526.  *Note: Series contains confidential information.* | **Retain** for 6 years after date of document  *then*  **Destroy**. | NON-ARCHIVAL  NON-ESSENTIAL  OPR |
| 85-12-35766  Rev. 0 | ***Staff Orientation Checklist***  Used to familiarize new employees with work environment. | **Retain** for 3 years after end of calendar year  *then*  **Destroy**. | NON-ARCHIVAL  NON-ESSENTIAL  OFM |

| * 1. CHILD STUDY AND TREATMENT CENTER – Office 765   This section covers records relating to records specific to the Child Study and Treatment Center. | | | |
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| **DISPOSITION AUTHORITY NUMBER (DAN)** | **DESCRIPTION OF RECORDS** | **RETENTION AND**  **DISPOSITION ACTION** | **DESIGNATION** |
| 86-09-37557  Rev. 1 | ***Cottage Journals***  Provides a record of administrative activities within residential units and documents events worthy of note.  *Note: Series contains confidential information.* | **Retain** for 3 years after end of calendar year  *then*  **Destroy**. | NON-ARCHIVAL  **ESSENTIAL**  **(for Disaster Recovery)**  OFM |
| 86-09-37551  Rev. 3 | ***Disease/Diagnosis Index***  Provides an index of Child Study and Treatment Center patients' final diagnoses. Used for research and hospital statistics.  *Note: Series contains confidential information.* | **Retain** for 20 years after end of calendar year  *then*  **Destroy**. | NON-ARCHIVAL  NON-ESSENTIAL  OFM |
| 86-09-37548  Rev. 2 | ***Forensic Evaluation Record***  Provides a record of forensic evaluations on children referred to the Child Study and Treatment Center.  *Note: Series contains confidential information.* | **Retain** for 10 years after child is 18  *then*  **Destroy**. | NON-ARCHIVAL  NON-ESSENTIAL  OPR |
| 10-03-62121  Rev. 2 | ***Free or Reduced Meal Documents***  Office of Superintendent of Public Instruction (OSPI) records documentation for free or reduced meals, includes, but not limited to:   * National School Lunch Act applications and verification; * School breakfast program plans and documentation; * Records of food prepared and served; * Meal tickets/credits and pre-paid meal tickets issued; * Monthly meal counts.   *Note: Series contains confidential information.* | **Retain** for 6 years after end of fiscal year  *then*  **Destroy**. | NON-ARCHIVAL  NON-ESSENTIAL  OPR |
| 10-03-62122  Rev. 0 | ***Hazard Analysis and Critical Control Points (HACCP) Documentation***  Food production plans and reports of standard operating procedures in key actions, called Critical Control Points, which address physical, chemical, and biological safety preventions/precautions required by HACCP (a federal program). | **Retain** for 6 years after end of fiscal year  *then*  **Destroy**. | NON-ARCHIVAL  NON-ESSENTIAL  OPR |
| 86-09-37545  Rev. 3 | ***Patient Case Records (Child Study and Treatment Center)***  Documents services provided to patients in the residential and pre-adolescent day treatment programs.  *Note: Series contains confidential information.* | **Retain** for 75 years after child is 18  *then*  **Destroy**. | NON-ARCHIVAL  **ESSENTIAL**  **(for Disaster Recovery)**  OFM |
| 10-04-62138  Rev. 2 | ***Patient Observation Checklist Forms***  Documentation of patient status checks performed every ½ hour for safety and security of the patients hospitalized at the Child Study and Treatment Center.  Includes, but is not limited to:   * Bed check logs; * Nurse or counselor notes.   *Note: Series contains confidential information.* | **Retain** for 6 years after end of calendar year  *then*  **Destroy**. | NON-ARCHIVAL  **ESSENTIAL**  **(for Disaster Recovery)**  OPR |
| 10-04-62139  Rev. 2 | ***Shift Report***  Documentation of patient and shift information presented at shift change meetings to inform on-coming shift of prior shift occurrences.  *Note: Series contains confidential information.* | **Retain** for 6 years after end of calendar year  *then*  **Destroy**. | NON-ARCHIVAL  **ESSENTIAL**  **(for Disaster Recovery)**  OPR |

| * 1. SPECIAL COMMITMENT CENTER – Office 769   This section covers records relating to the Special Commitment Center. | | | | |
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| **DISPOSITION AUTHORITY NUMBER (DAN)** | **DESCRIPTION OF RECORDS** | | **RETENTION AND**  **DISPOSITION ACTION** | **DESIGNATION** |
| 10-04-62195  Rev. 2 | | ***Advocate Investigation and Debriefing Files***  Advocate investigation and debriefing files pertain to external review of programs within the treatment, care, and control of residents within the Special Commitment Center (SCC) and SCC transitional units.  Includes, but not limited to:   * Personal notes, notes from the courts; * Supporting documents for SCC investigations and debriefings related to complaints about practice/policy and statutes, and care and control of residents.   Excludes criminal investigation, legal investigations, or investigations related to their sex offender status.  *Note: May include infamous/notorious residents.*  *Note: Includes confidential information.* | **Retain** for 6 years after close of investigation  *then*  **Transfer** to Washington State Archives for appraisal and selective retention. | **ARCHIVAL**  **(Appraisal Required)**  NON-ESSENTIAL  OFM |
| 93-08-52668  Rev. 0 | ***Daily Count Slips***  Records resident counts taken several time each day. | | **Retain** for 6 months after end of month  *then*  **Destroy**. | NON-ARCHIVAL  **ESSENTIAL**  **(for Disaster Recovery)**  OFM |
| 93-08-52664  Rev. 1 | ***Psychometric Testing Records***  Includes test results and raw data, video interviews, audio recordings, plethysmograph and polygraph tapes (on thermal paper), and consent forms. Copies of results and evaluations are filed in the Special Committee Center (SCC) Resident Case Record and sent to the prosecuting attorney.  *Note: Series contains confidential information.* | | **Retain** for 6 years after evaluation is completed  *then*  **Destroy**. | NON-ARCHIVAL  NON-ESSENTIAL  OFM |
| 93-08-52659  Rev. 0 | ***Resident Work Records and Reports***  Provides documentation of resident employment and monies credited to their trust account. Includes time sheets. | | **Retain** for 6 years after end of fiscal year  *then*  **Destroy**. | NON-ARCHIVAL  **ESSENTIAL**  **(for Disaster Recovery)**  OPR |
| 93-08-52669  Rev. 0 | ***Security Inspection Sign-Off Sheets***  Form SCC-07, documents completion of regular security inspections. | | **Retain** for 2 years after end of calendar year  *then*  **Destroy**. | NON-ARCHIVAL  NON-ESSENTIAL  OFM |
| 93-08-52663  Rev. 0 | ***Sharp Instrument Log***  Documents resident check out and return of razors or other sharp instruments. | | **Retain** for 2 years after end of calendar year  *then*  **Destroy**. | NON-ARCHIVAL  **ESSENTIAL**  **(for Disaster Recovery)**  OFM |
| 94-01-53477  Rev. 2 | ***Special Commitment Center Resident Case Files***  Documents the evaluation, treatment, and progress of committed residents. Includes progress notes and other documentation. Includes: Intensive Watch Sheets; Progress Notes; copies of legal documents relating to commitment; copies of selected documents from the Dept. of Corrections inmate case file (Infraction Reports, Classification Progress Reports); correspondence; Evaluation Reports; Treatment Plans; copies of documents from local law enforcement agencies (Police Investigations, Evidence Reports, Victim's Statements, Confessions, Pre-sentence Investigations, and Local Community Corrections Reports); Medication Charts; and Lab Reports.  *Note: Series contains confidential information.* | | **Retain** for 75 years after release of custody  *then*  **Destroy**. | NON-ARCHIVAL  **ESSENTIAL**  **(for Disaster Recovery)**  OPR |
| 07-09-61629  Rev. 1 | ***Special Commitment Center (SCC) Investigative Files***  All investigative materials collected by the Investigations Office, including but not limited to Incident Reports, witness statements, images whether photographic, video or otherwise, shall be maintained by the investigator's office until conclusion of the investigation.  *Note: The final report is kept in the Special Commitment Center Resident Case File, DAN 94-01-53477.*  *Note: Series contains confidential information.* | | **Retain** for 6 years after close of investigation  *then*  **Destroy**. | NON-ARCHIVAL  **ESSENTIAL**  **(for Disaster Recovery)**  OPR |
| 07-09-61630  Rev. 1 | ***Special Commitment Center (SCC) Investigative Unfounded Video Tapes***  Video tapes made of room searches where contraband was not found.  *Note: Series contains confidential information.* | | **Retain** for 3 months after close of investigation  *then*  **Destroy**. | NON-ARCHIVAL  NON-ESSENTIAL  OFM |
| 93-08-52661  Rev. 1 | ***Unit Control Logs***  Records documenting activity in the treatment units during a shift including visitors, staffing, equipment in/out, and food services provided. | | **Retain** for 2 years after end of calendar year  *then*  **Destroy**. | NON-ARCHIVAL  **ESSENTIAL**  **(for Disaster Recovery)**  OFM |

| * 1. RAINIER SCHOOL – Office 814   This section covers records relating specifically to Rainier School. | | | |
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| **DISPOSITION AUTHORITY NUMBER (DAN)** | **DESCRIPTION OF RECORDS** | **RETENTION AND**  **DISPOSITION ACTION** | **DESIGNATION** |
| 83-03-31416  Rev. 2 | ***Death Register***  Maintains a chronologic list of resident deaths.  *Note: Series contains confidential information.* | **Retain** for 50 years after end of calendar year  *then*  **Destroy**. | NON-ARCHIVAL  NON-ESSENTIAL  OFM |
| 83-03-31430  Rev. 0 | ***Hall Daily Books***  Records activities on resident halls. Used for inter-shift communication. Includes Census Book, Visitor Log, Maintenance Log, Inter-Shift Communication Book, Living Unit Staff Book, Program Cancellation Log, Fire Drill Log, and Initial Roster. | **Retain** for 2 years after end of calendar year  *then*  **Destroy**. | NON-ARCHIVAL  NON-ESSENTIAL  OFM |
| 83-03-31435  Rev. 1 | ***Population Change Record***  A weekly record documenting population changes.  *Note: Series contains confidential information.* | **Retain** for 1 year after end of calendar year  *then*  **Destroy**. | NON-ARCHIVAL  NON-ESSENTIAL  OFM |
| 83-03-31420  Rev. 1 | ***Surname Reference Card***  Provides a cross reference between residents and relatives or correspondents. | **Retain** for 50 years after death/discharge/transfer of resident  *then*  **Destroy**. | NON-ARCHIVAL  NON-ESSENTIAL  OFM |
| 83-03-31431  Rev. 0 | ***Twice Daily Count Record***  Documents resident counts. | **Retain** for 6 months after end of month  *then*  **Destroy**. | NON-ARCHIVAL  **ESSENTIAL**  **(for Disaster Recovery)**  OFM |
| 84-11-34781  Rev. 2 | ***X-Ray Films – Developmentally Disabled (DD) Institution Employees***  Records physical condition of employees/staff at an institution for the developmentally disabled. Reports are filed in the employee's personnel file.  *Note: Series contains confidential information.* | **Retain** for 5 years after termination of employment  *then*  **Destroy**. | NON-ARCHIVAL  **ESSENTIAL**  **(for Disaster Recovery)**  OFM |

| * 1. STATE OPERATED LIVING ALTERNATIVE (SOLA) – Office 819   This section covers records relating specifically to State Operated Living Alternative (SOLA) facilities. | | | |
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| **DISPOSITION AUTHORITY NUMBER (DAN)** | **DESCRIPTION OF RECORDS** | **RETENTION AND**  **DISPOSITION ACTION** | **DESIGNATION** |
| 06-01-61100  Rev. 1 | ***Medical Management Files***  Provides a record of medical management of Division of Developmentally Disabled (DDD) clients living independently in State Operated Living Alternative (SOLA) homes. These records are used for communication among the staff and shifts of a SOLA home to insure coverage and consistency.  Includes, but is not limited to:   * Medication Administration Records (MAR); * Tracking flow sheet (e.g., behavior, sleep, eating); * 90-day reviews, and nurse delegation notes.   *Note: Series contains confidential information.* | **Retain** for 6 years after end of calendar year  *then*  **Destroy**. | NON-ARCHIVAL  **ESSENTIAL**  **(for Disaster Recovery)**  OPR |
| 06-01-61099  Rev. 2 | ***State Operated Living Alternative (SOLA) Client Personal Files***  Contains copies of award letters, employment reports and files, individual client service plans, and Plan of Care agreements. Kept for home audits. Original documents are kept under 07-08-61584, Developmental Disabilities Client Case Files (Discharge or Death), for 50 years after client discharge or death.  *Note: Series contains confidential information.* | **Retain** for 6 years after end of calendar year  *then*  **Destroy**. | NON-ARCHIVAL  NON-ESSENTIAL  OFM |
| 06-01-61097  Rev. 1 | ***State Operated Living Alternative (SOLA) Client Personal Financial Records***  Contains financial records of SOLA program clients to include individual client financial plans, bank statements, check registers, cash fund ledgers, lease agreements, household ledgers, pay stubs, tax returns, medical payments, audit forms, inventory records, utility bills, etc.  *Note: Series contains confidential information.* | **Retain** for 7 years after end of calendar year  *then*  **Destroy**. | NON-ARCHIVAL  NON-ESSENTIAL  OPR |
| 06-01-61098  Rev. 1 | ***State Operated Living Alternative (SOLA) Inventory of Pharmaceuticals***  Daily inventories of pharmaceuticals located at SOLA homes.  *Note: Series contains confidential information.* | **Retain** for 6 years after end of calendar year  *then*  **Destroy**. | NON-ARCHIVAL  **ESSENTIAL**  **(for Disaster Recovery)**  OPR |
| 80-08-25415  Rev. 2 | ***Supported Living Files***  Provides a record of training and supervision of Division of Developmentally Disabled (DDD) clients living independently in State Operated Living Alternative (SOLA), homes to include detailed documentation of daily activities of SOLA residents such as daily log sheets and staffing pager log sheets. These records are used for communication among the staff and shifts of a SOLA home to insure coverage and consistency.  *Note: Series contains confidential information.* | **Retain** for 7 years after end of fiscal year  *then*  **Destroy**. | NON-ARCHIVAL  NON-ESSENTIAL  OPR |

1. ECONOMIC SERVICES ADMINISTRATION

This section covers records relating to offices within the Economic Services Administration. This includes all Community Services Offices, Office 600 Community Services Division, and Office 781 ESA Operations Support Division.

| * 1. GENERAL   This section covers records relating to Economic Services Administration. | | | |
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| **DISPOSITION AUTHORITY NUMBER (DAN)** | **DESCRIPTION OF RECORDS** | **RETENTION AND**  **DISPOSITION ACTION** | **DESIGNATION** |
| 86-02-36057  Rev. 4 | ***Case Record – Financial, Extra Volume***  Documentation of eligibility and payments to recipients for financial, medical, or food stamp benefits.  *Note: Source documents will be destroyed only after the imaged information is verified for accuracy.*  *Note: Series contains confidential information.* | **Retain** for 3 years after creation of new volume  *then*  **Destroy**. | NON-ARCHIVAL  **ESSENTIAL**  **(for Disaster Recovery)**  OPR |
| 74-05-05110  Rev. 6 | ***Case Record – Financial, Final Volume***  Documentation of eligibility and payments to recipients for financial, medical, or food stamp benefits. Also covers cases transferred to OFR for estate recovery action.  *Note: Source documents will be destroyed only after the imaged information is verified for accuracy.*  *Note: Series contains confidential information.* | **Retain** for 3 years after financial services case closed  *then*  **Destroy**. | NON-ARCHIVAL  **ESSENTIAL**  **(for Disaster Recovery)**  OPR |
| 86-02-36058  Rev. 4 | ***Case Record – Social Services, Extra Volume***  Documentation of eligibility and authorization for social services provided as outlined in the Social Services Manual.  *Note: Source documents will be destroyed only after the imaged information is verified for accuracy.*  *Note: Series contains confidential information.* | **Retain** for 3 years after creation of new volume  *then*  **Destroy**. | NON-ARCHIVAL  **ESSENTIAL**  **(for Disaster Recovery)**  OPR |
| 74-05-05111  Rev. 8 | ***Case Record – Social Services, Final Volume***  Documentation of eligibility and authorization for social services provided as outlined in the social services manual. Also covers cases transferred to OFR for estate recovery action.  *Note: Source documents will be destroyed only after the imaged information is verified for accuracy.*  *Note: Series contains confidential information.* | **Retain** for 3 years after social services case closed  *then*  **Destroy**. | NON-ARCHIVAL  **ESSENTIAL**  **(for Disaster Recovery)**  OPR |
| 10-09-62312  Rev. 1 | ***Electronic Benefit Transfer (EBT) Records***  All records about the EBT card program.  Includes, but is not limited to:   * Supplemental Nutrition Assistance Program (SNAP) benefits transferred to/from the facilities’ and client accounts; * Annual audit reports/information related to the functions of each facility to ensure guideline and federal rules and regulations compliance; * Missing, replaced or recovered EBT cards; * Signed reconciliations for EBT card inventory; * Any other card-related paper documents (shipping manifests, etc.). | **Retain** for 6 years after end of month  *then*  **Destroy**. | NON-ARCHIVAL  **ESSENTIAL**  **(for Disaster Recovery)**  OPR |
| 74-06-05292  Rev. 5 | ***Exception to Policy Records (State and Local Office Files)***  Documents requests for exception rulings. Includes DSHS 05-010, Policy Exception Request, and DSHS 05-177, Notice of Policy Exception Action.  *Note: Series contains confidential information.* | **Retain** for 6 years after end of calendar year  *then*  **Destroy**. | NON-ARCHIVAL  NON-ESSENTIAL  OFM |
| 75-10-15969  Rev. 3 | ***Negotiable Control Records and Reports***  Documents receipt and disposition of negotiable items and affidavits processed through the automated Registration and Control of Negotiables (RCN) system.  Includes, but is not limited to:   * Signed Negotiable Release Forms; * Reconciled monthly reports; * Screen-prints of deleted RCNS; * Warrant/affidavit transmittal copies; * FCA destruction report; * All other related forms and correspondence.   *Note: Reference the RCN Handbook.* | **Retain** for 3 years after end of fiscal year  *then*  **Destroy**. | NON-ARCHIVAL  NON-ESSENTIAL  OFM |
| 75-08-13170  Rev. 2 | ***Public Assistance Programs Correspondence***  Public Assistance Programs correspondence from key stakeholders and customers regarding the implementation, maintenance, staffing, budgeting, training, and monitoring used to maintain a records for potential litigation, complaints, comments, or legal interpretations. May address legal issues.  *Note: Series contains confidential information.* | **Retain** for 7 years after end of calendar year  *then*  **Destroy**. | NON-ARCHIVAL  **ESSENTIAL**  **(for Disaster Recovery)**  OFM |
| 84-01-33323  Rev. 3 | ***Supplemental Nutrition Assistance Program (SNAP) Quality Control and Management Evaluation Case Reviews***  Provides a sample of case records to be reviewed for compliance with Food Stamp rules and regulations relating to quality control.  *Note: Office 930 ESA Division of Program Integrity is the primary user of this series.* | **Retain** for 6 years after end of calendar year  *then*  **Destroy**. | NON-ARCHIVAL  NON-ESSENTIAL  OFM |

| * 1. DIVISION OF CHILD SUPPORT – Office 260   This section covers records relating to the Division of Child Support. | | | |
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| **DISPOSITION AUTHORITY NUMBER (DAN)** | **DESCRIPTION OF RECORDS** | **RETENTION AND**  **DISPOSITION ACTION** | **DESIGNATION** |
| 93-09-53098  Rev. 1 | ***Child Support Program Administration***  Operational policies and procedures of the Division of Child Support, including superseded pages and revision control notices. Includes the State Child Support Plan and support schedules. This falls under RCW 6.17.020(2).  *Note: Aligns with the case file retention so that any disputed casework can reference the procedure in place at the time the case was worked.* | **Retain** for 28 years after policy/procedure discontinued  *then*  **Transfer** to Washington State Archives for appraisal and selective retention. | **ARCHIVAL**  **(Appraisal Required)**  **ESSENTIAL**  **(for Disaster Recovery)**  OFM |
| 90-03-45928  Rev. 5 | ***Child Support Program Case Information***  Support Enforcement Management System data which falls under RCW 6.17.020(2). Information used to establish, enforce, collect and disburse child support obligations.  *Note: Series contains confidential information.* | **Retain** for 28 years after case closed  *then*  **Destroy**. | NON-ARCHIVAL  **ESSENTIAL**  **(for Disaster Recovery)**  OFM |
| 80-06-25027  Rev. 2 | ***Child Support Program Reports***  Collection and statistical information needed for the operation of the Title IV-D child support program as described in the Social Security Act.  Includes, but is not limited to:   * Reports for covering program effectiveness and statistical trending; * Reports generated for legislative review; * Information used to determine propriety of expenditures for which participation is claimed.   *Note: Includes reports listed in SEMS Reports Index.* | **Retain** for 6 years after end of calendar year  *then*  **Transfer** to Washington State Archives for appraisal and selective retention. | **ARCHIVAL**  **(Appraisal Required)**  **ESSENTIAL**  **(for Disaster Recovery)**  OFM |

| * 1. DIVISION OF DISABILITY DETERMINATION SERVICES – Office 510   This section covers records relating to the Division of Disability Determination Services (DDDS). | | | |
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| **DISPOSITION AUTHORITY NUMBER (DAN)** | **DESCRIPTION OF RECORDS** | **RETENTION AND**  **DISPOSITION ACTION** | **DESIGNATION** |
| 80-10-26096  Rev. 2 | ***Disability Insurance Case Files (Partial)***  Maintains a record of identifying information (name, Social Security Number, allowed or disallowed decision, and decision date) on case files sent to the federal Social Security Administration (SSA).  *Note: Series contains confidential information.* | **Retain** for 6 years after end of month  *then*  **Destroy**. | NON-ARCHIVAL  **ESSENTIAL**  **(for Disaster Recovery)**  OPR |
| 12-06-68253  Rev. 2 | ***Disability Insurance Master File***  Maintains an electronic record of case decisions and file location.  *Note: Replaces DAN 80-MM-26097.*  *Note: Series contains confidential information.* | **Retain** for 2 years after end of calendar year  *then*  **Destroy**. | NON-ARCHIVAL  **ESSENTIAL**  **(for Disaster Recovery)**  OFM |
| 84-07-34185  Rev. 1 | ***Fee Schedules and Billing Instructions***  Documents reimbursement rates and policies for medical assistance providers. Includes rate sheets; copy of published fee schedules and billing instructions; reviews and comments on billing instructions prior to publication; and related back-up. | **Retain** for 6 years after superseded  *then*  **Destroy**. | NON-ARCHIVAL  NON-ESSENTIAL  OPR |
| 84-03-33496  Rev. 1 | ***Hearing/Appeal Files (Social Security Administration)***  Provides informational copies of documentation of decisions made by Social Security Administration on appeal cases for the Division of Disability Determination Services.  *Note: Series contains confidential information.* | **Retain** for 2 years after resolution of findings  *then*  **Destroy**. | NON-ARCHIVAL  NON-ESSENTIAL  OFM |
| 80-12-26570  Rev. 7 | ***Medical Evidence of Record (MER) Payments***  Provides documentation of payment for medical reports from physicians. Maintained for federal audit purposes.  *Note: Series contains confidential information.* | **Retain** for 7 years after end of calendar year  *then*  **Destroy**. | NON-ARCHIVAL  NON-ESSENTIAL  OPR |
| 80-12-26569  Rev. 6 | ***Medical Exam Vouchers – Consultative Examinations (CE)***  Provides documentation of payment for services performed by medical vendors. Maintained for federal audit purposes. Includes travel, lab, and remittance advice.  *Note: Series contains confidential information.* | **Retain** for 7 years after end of calendar year  *then*  **Destroy**. | NON-ARCHIVAL  NON-ESSENTIAL  OPR |

1. REHABILITATION SERVICES

This section covers records relating to rehabilitation services which are not covered by the *State Government General Records Retention Schedule*.

| * 1. DIVISION OF VOCATIONAL REHABILITATION – Office 950   This section covers records relating to the Division of Vocational Rehabilitation. | | | |
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| **DISPOSITION AUTHORITY NUMBER (DAN)** | **DESCRIPTION OF RECORDS** | **RETENTION AND**  **DISPOSITION ACTION** | **DESIGNATION** |
| 74-10-07016  Rev. 1 | ***Service and Complaint Files***  Communications covering inquiries regarding Division of Vocational Rehabilitation services, complaints, etc.  *Note: Series contains confidential information.* | **Retain** for 7 years after end of calendar year  *then*  **Destroy**. | NON-ARCHIVAL  NON-ESSENTIAL  OFM |
| 74-07-05549  Rev. 6 | ***Vocational Rehabilitation Client Case Files***  Documents services provided to clients. Includes client applications and authorizations for purchased services.  *Note: Series contains confidential information.* | **Retain** for 6 years after case closed  *then*  **Destroy**. | NON-ARCHIVAL  **ESSENTIAL**  **(for Disaster Recovery)**  OPR |

1. LEGACY RECORDS

This section covers records nolonger being created or received by the Department of Social and Health Services (or any predecessor agencies) which have yet to reach their minimum retention period.

| **DISPOSITION AUTHORITY NUMBER (DAN)** | **DESCRIPTION OF RECORDS** | **RETENTION AND**  **DISPOSITION ACTION** | **DESIGNATION** |
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| 06-09-61276  Rev. 0 | ***Lakeland Village Swimming Pool Use – Nonscheduled Hours***  Records used to document Lakeland Village pool use to include log-in (name, date and time of pool use), checklists for safety and pool rules, and signed authorizations acknowledging pool orientation, permission to use pool, and receipt of pool rules. | **Retain** for 6 years after end of calendar year  *then*  **Destroy**. | NON-ARCHIVAL  NON-ESSENTIAL  OPR |
| 92-06-50769  Rev. 2 | ***Office of Refugee and Immigrant Assistance (ORIA) Social Services Case Files***  Documents ORIA provided foster care services for unaccompanied minors.  *Note: Office 925 Office of Refugee and Immigrant Assistance (ORIA) is the primary user of this series.*  *Note: Series contains confidential information.* | **Retain** for 9 years after case closed  *then*  **Destroy**. | NON-ARCHIVAL  **ESSENTIAL**  **(for Disaster Recovery)**  OPR |
| 04-05-60681  Rev. 3 | ***Resident and Client Protection Program Closed/No Finding/Overturned Finding Case Files***  Records documenting resident and client protection closed, no finding or overturned case files.  Includes, but is not limited to:   * Complaint intake and routing form; * Investigator’s working papers and photographs; * Facility investigation documents; * Financial and resident records; * Police and investigator reports.   *Note: Series contains confidential information.* | **Retain** for 6 years after end of calendar year  *then*  **Destroy**. | NON-ARCHIVAL  **ESSENTIAL**  **(for Disaster Recovery)**  OPR |
| 94-02-53578  Rev. 2 | ***Washington Telephone Assistance Program (WATAP) Fair Hearing and Appeal Records***  Washington Telephone Assistance Program (WATAP) requests for appeal of eligibility for program payments and documentation of decisions.  *Note: Series contains confidential information.* | **Retain** for 6 years after final action on case  *then*  **Destroy**. | NON-ARCHIVAL  NON-ESSENTIAL  OPR |

Glossary

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| ***Appraisal*** |
| The process of determining the value and disposition of records based on their administrative, legal, and fiscal use; their evidential and informational or research value; and their relationship to other records. |
| ***Archival (Appraisal Required)*** |
| Designation for public records that may possess enduring legal and/or historical value and must be appraised by the Archives. Such records are to be evaluated, sampled, and weeded according to archival principles by Archives staff. Records appraised as non-archival may be destroyed after their retention has been met. |
| ***Archival (Permanent Retention)*** |
| Designation for public records that possess enduring legal and/or historical value and must not be destroyed. State government agencies must transfer these records to the Archives at the end of their minimum retention period. Local government agencies must either transfer these records to the Archives or retain and preserve them according to archival best practice until transferred to the Archives. Other than removing and disposing of duplicates, the Archives will not sample, weed, or otherwise dispose of records with this designation. |
| ***Disposition*** |
| Actions taken with records when they are no longer required to be retained by an agency. Possible disposition actions include transfer to the Archives and destruction. |
| ***Disposition Authority Number (DAN)*** |
| Control number for a specific records series in a retention schedule that authorizes a retention period and disposition action for records belonging to that series. |
| ***Essential Records*** |
| Public records that agencies must have in order to maintain or resume business continuity or to document the legal standing and rights of individuals and organizations. While the retention requirements for essential records may range from very short-term to archival, these records are necessary for an agency to resume its core functions following a disaster. Security backups of these public records should be created and may be deposited with the Archives in accordance with chapter 40.10 RCW. Copies of master indexes, lists, registers, tracking systems, databases, and other finding aids should also be transferred with the records. |
| ***Local Records Committee*** |
| Committee established by RCW 40.14.070 to review and approve disposition of local government records through records retention schedules. The Committee’s three members include the State Archivist and one representative each from the Office of the Attorney General and the State Auditor. |
| ***Non-Archival*** |
| Designation given to public records that do not possess sufficient historical value to be designated as “Archival.” Agencies must retain these records for the minimum retention period specified by the appropriate current records retention schedule. Agencies should destroy these records after their minimum retention period expires, provided the records are not required for litigation, public records requests, or other purposes required by law. |
| ***Non-Essential Records*** |
| Public records which are not required in order for an agency to resume its core functions following a disaster, as described in chapter 40.10 RCW. |
| ***OFM (Office Files and Memoranda)*** |
| Public records not defined and classified as official public records in RCW 40.14.010 and other documents or records as determined by the records committee to be office files and memoranda. |
| ***OPR (Official Public Records)*** |
| Public records necessary to document transactions relating to public property, public finances, and other agency business, or records determined by the records committee to be official public records. |
| ***Public Records*** |
| Records that have been created or received by any government agency in Washington State in connection with the transaction of public business regardless of physical form or characteristics. |
| ***Records Series*** |
| A group of records performing a specific function, which is used as a unit, filed as a unit, and may be transferred or destroyed as a unit. A records series may consist of a single type or a number of different types of documents that are filed together to document a specific function. |
| ***State Records Committee*** |
| Committee established by RCW 40.14.050 to review and approve disposition of state government records. Its four members include the State Archivist and one representative each from the Office of the Attorney General, Office of the State Auditor, and the Office of Financial Management. |

INDEXES

ARCHIVAL RECORDS INDEX

*See the State Government General Records Retention Schedule for additional “Archival” records.*

AGENCY-WIDE

Rules and Policy Assistance Unit

Rule Making Files 23

DSHS INSTITUTIONS

All Institutions

Admission and Discharge Registers 42

Master Patient Index 45

Special Commitment Center

Advocate Investigation and Debriefing Files 55

ECONOMIC SERVICES

Division of Child Support

Child Support Program Administration 66

Child Support Program Reports 66

ESSENTIAL RECORDS INDEX

*See the State Government General Records Retention Schedule for additional “Essential” records.*

AGENCY-WIDE

All Offices

Base Updates 6

HIPAA Privacy Documentation 8

Victim/Witness Notification Files 9

Voter Registration 9

Background Check Central Unit

Background Check Authorization Forms and Results for Employed Individuals 10

Background Check Authorization Forms and Results for Initial and Renewal of License 12

Background Check Person of Interest (POI) Files – No Records of Negative Action 13

Background Check Person of Interest (POI) Files – With Records of Negative Action 14

Office of Financial Recovery

Securities and Other Negotiable Instruments 24

Office of Fraud and Accountability

Investigative Case Files 19

Rules and Policy Assistance Unit

Rule Making Files 23

AGING AND DISABILITY

Developmental Disabilities Administration

Sex/Violent Offender Files 31

AGING AND DISABILITY SERVICES

Behavioral Health Administration

Offender Reentry Community Safety (ORCS) Program Files 26

Office of Forensic Mental Health Services (OFMHS) Outpatient Jail-Based Evaluation Screening 27

Developmental Disabilities Administration

Developmental Disabilities Client Case Files 28

Developmental Disabilities Community Protection Issues Incident Reports 29

Developmental Disabilities Companion Home Client Files 29

Developmental Disabilities County Payments 30

Family Support/Respite Files 30

Voluntary Placement Program (VPP) 32

Home and Community Services

Adult Protective Services Investigations 41

Fostering Well-Being (FWB) Client Files 33

Fostering Well-Being (FWB) Gathering, Assessing, and Planning System (GAPS) File 33

Residential Care Services

Residential Care Services Complaint Files 36

Residential Care Services Enforcement and Informal Dispute Resolution (IDR) Files 37

Residential Care Services Enforcement and Informal Dispute Resolution (IDR) Files for Western State Hospital 37

Residential Care Services Facilities Licensing / Certification Application (Voided, Denied, Withdrawn) 38

Residential Care Services Survey / Recertification File 40

Residential Care Services Working Paper Files 40

DSHS INSTITUTIONS

All Institutions

Admission and Discharge Registers 42

Daily Population Reports 43

Logbooks and Rosters 44

Master Patient Index 45

Mental Health Patient Case Records 46

Resident Abuse Investigation Files 47

Resident Case Master Index 48

Resident Case Record 48

Resident Medication Profile Cards 48

Child Study and Treatment Center

Cottage Journals 53

Patient Case Records (Child Study and Treatment Center) 54

Patient Observation Checklist Forms 54

Shift Report 54

Rainier School

Twice Daily Count Record 60

X-Ray Films – Developmentally Disabled (DD) Institution Employees 60

Special Commitment Center

Daily Count Slips 55

Resident Work Records and Reports 56

Sharp Instrument Log 56

Special Commitment Center (SCC) Investigative Files 57

Special Commitment Center Resident Case Files 57

Unit Control Logs 58

State Operated Living Alternative (SOLA)

Medical Management Files 61

State Operated Living Alternative (SOLA) Inventory of Pharmaceuticals 62

Western State Hospital

Communications Center Response Reports 50

Patient Work Records 51

Security Shift Activities and Incident Reports 51

ECONOMIC SERVICES ADMINISTRATION

Division of Child Support

Child Support Program Administration 66

Child Support Program Case Information 66

Child Support Program Reports 66

Division of Disability Determination Services

Disability Insurance Case Files (Partial) 67

Disability Insurance Master File 67

General

Case Record – Financial, Extra Volume 63

Case Record – Financial, Final Volume 63

Case Record – Social Services, Extra Volume 63

Case Record – Social Services, Final Volume 64

Electronic Benefit Transfer (EBT) Records 64

Public Assistance Programs Correspondence 65

LEGACY RECORDS

Office of Refugee and Immigrant Assistance (ORIA) Social Services Case Files 70

Resident and Client Protection Program Closed/No Finding/Overturned Finding Case Files 70

REHABILITATION SERVICES

Division of Vocational Rehabilitation

Vocational Rehabilitation Client Case Files 69

DISPOSITION AUTHORITY NUMBERS (dan’s) INDEX

00-09-59884 20

03-06-60521 31

03-06-60522 31

03-11-60608 8

04-05-60665 36

04-05-60666 40

04-05-60677 40

04-05-60681 70

04-05-60683 37

04-06-60715 21

04-09-60779 19

06-01-61063 25

06-01-61065 35

06-01-61097 61

06-01-61098 62

06-01-61099 61

06-01-61100 61

06-06-61215 9

06-09-61276 70

06-10-61321 20

07-04-61456 26

07-06-61525 34

07-08-61584 28

07-08-61585 29

07-09-61629 57

07-09-61630 57

08-02-61732 29

09-11-62143 41

09-11-62153 25

10-03-62121 53

10-03-62122 54

10-04-62138 54

10-04-62139 54

10-04-62153 52

10-04-62156 11

10-04-62157 10

10-04-62158 12

10-04-62159 16

10-04-62160 15

10-04-62161 17

10-04-62163 13

10-04-62195 55

10-05-62198 51

10-09-62312 64

10-12-62333 50

10-12-62334 51

10-12-62336 50

10-12-62337 51

12-06-68253 67

16-09-68993 18

18-07-69248 14

18-10-69311 36

18-10-69312 37

19-02-69345 44

19-02-69346 27

20-06-69541 33

20-06-69542 33

21-06-69631 22

21-10-69644 7

22-02-69648 51

71-06-01637 24

73-11-03252 49

74-05-05110 63

74-05-05111 64

74-06-05292 64

74-07-05549 69

74-10-07016 69

75-05-10896 48

75-08-13170 65

75-08-13752 19

75-10-15969 65

79-07-22788 48

79-08-23063 23

80-06-25027 66

80-08-25415 62

80-08-25417 28

80-08-25422 32

80-08-25423 30

80-10-26096 67

80-12-26569 68

80-12-26570 68

80-MM-26097 67

82-09-30273 44

82-09-30300 29

83-03-31415 42

83-03-31416 59

83-03-31417 47

83-03-31420 59

83-03-31430 59

83-03-31431 60

83-03-31435 59

83-05-31847 6

84-01-33323 65

84-03-33496 67

84-07-34185 67

84-11-34713 48

84-11-34718 48

84-11-34720 46

84-11-34723 43

84-11-34753 49

84-11-34776 46

84-11-34781 60

85-12-35762 43

85-12-35763 44

85-12-35764 45

85-12-35766 52

85-12-35775 47

86-02-36057 63

86-02-36058 63

86-09-37496 43

86-09-37545 54

86-09-37548 53

86-09-37550 45

86-09-37551 53

86-09-37557 53

89-04-44245 30

90-03-45928 66

92-01-49725 31

92-05-50377 30

92-06-50690 39

92-06-50692 38

92-06-50769 70

92-08-51203 47

92-08-51204 47

92-08-51207 42

92-08-51210 46

92-09-51249 44

92-10-51388 26

92-12-51531 8

93-06-52550 45

93-08-52659 56

93-08-52661 58

93-08-52663 56

93-08-52664 56

93-08-52668 55

93-08-52669 56

93-09-53098 66

94-01-53477 57

94-02-53578 71

97-10-58163 46

97-10-58167 9

99-06-59126 21

Subject INDEX

*Note: The use in this index of SGGRRS refers to the State Government General Records Retention Schedule.*

2

24 hour nursing reports 42

A

admission and discharge registers, institutions 42

adult protective services investigations 41

advocate investigation and debriefing files 55

agreements *see SGGRRS*

asset management *see SGGRRS*

audits *see SGGRRS*

B

background check

authorizations

employed 10

not employed 11

results for service providers 12

person of interest files

no records of negative action 13

with records of negative action 14

requests

not submitted to BCCU 18

backups *see SGGRRS*

base updates 6

budgeting *see SGGRRS*

C

case mix accuracy review 35

case record

financial

extra volume 63

social services

extra volume 63

final volume 64

census input 45

child support

program administration 66

program case information 66

program reports 66

Children, Youth, and Families, Department of 33

claim documentation, medicaid 31

communication center response reports 50

complaints *see SGGRRS*

residential care services 36

vocational rehabilitation 69

compliance files, behavioral health and recovery 25

continuing education units (CEU) 25

contracts *see SGGRRS*

controlled drug inventory 43

cost reports, medicare and medicaid 45

cottage journals 53

D

daily count slips 55

daily population reports 43

dangerous mentally ill, mental health services 26

death register, rainier school 59

death, residential clients 8

developmental disabilities

alternate living 28

client case files

discharged 28

ineligible or withdrawn 29

community protection

incident files 29

companion home

client files 29

county payments 30

family support and respite 30

service provider

applications, incomplete 30

voluntary placement program 32

dietary services 50

digital imaging 51

disability insurance

case files, partial 67

master file 67

disease and diagnosis index 53

E

electronic benefit transfer 64

employee/volunteer health records 43

enforcement, residential care services 37

equipment sterilization 44

exemption to policy records 64

F

facilities *see SGGRRS*

Federal Bureau of Investigation (FBI) background check results 16

fee schedules and billing instructions 67

financial records *see SGGRRS*

fire/safety/CPR training 44

food commodity records, institutions 44

food health and safety records 50

forensic evaluation 53

Fostering Well-Being (FWB)

Client Files 33

Gathering, Assessing, and Planning System (GAPS) File 33

free or reduced meals 53

G

grants *see SGGRRS*

grievances *see SGGRRS*

H

hall daily books 59

hazard analysis, food production 54

hearing/appeal files, social security administration 67

HIPAA Privacy 8

home and community based services, waiver 31

human resources *see SGGRRS*

I

information systems *see SGGRRS*

institutions, admission and discharge registers 42

investigations

adult protective services 41

fraud/criminal activity/illegal practices 19

special commitment center 57

Washington State Patrol, disciplinary action taken 20

Washington State Patrol, no disciplinary action taken 20

L

language certification

revoked 22

language testing and certification 21

oral test recordings 21

leave *see SGGRRS*

legal affairs *see SGGRRS*

licensing and business, residential care, closed 36, 39

log books and rosters 44

M

mail services *see SGGRRS*

master patient index 45

medical evidence or record (MER) 68

medical exam vouchers, consultative exams 68

medical management program 61

medication area inspections 51

meetings *see SGGRRS*

recordings

HIPPA client 8

non-HIPPA client 7

mental health

dangerous mentally ill 26

outpatient jail-based screenings 27

patient case records 46

resident assessments 26

motor vehicles *see SGGRRS*

N

National Crime Information Center (NCIC)

background checks

closed case 15

open case 17

negotiable control records and reports 65

nursing aid certification 46

O

offender reentry community safety program 26

P

patient case records

child study and treatment center 54

mental health 46

patient observation 54

patient work records 51

payroll *see SGGRRS*

policies/procedures *see SGGRRS*

population change 59

post mortem review 8

prescriptions, filled 46

psychological intern

applicants 47

training 47

psychological test 46

psychometric testing 56

public assistance programs 65

public disclosure *see SGGRRS*

public records requests *see SGGRRS*

publications *see SGGRRS*

Q

quality assurance plan

status log/problem reports 47

quality control management, case reviews 65

R

radiology 51

records management *see SGGRRS*

refugee and immigrant assistance 70

regulated nurse delegators 34

resident

abuse investigations 47

case master index 48

case record 48

medication profile cards 48

test profiles 48

work records 56

resident and client protection program

closed/no finding/overturned 70

resident case files

special commitment center 57

residential care services

complaints 36

enforcement 37

licensing and business, closed 36, 39

licensing, denied 38

working papers 40

risk management *see SGGRRS*

rule making 23

S

securities and other negotiable instruments 24

security *see SGGRRS*

inspections 56

shift activities and incidents 51

sex/violent offenders 31

sharp instrument log 56

shift report, institutions 54

single bed certifications 52

special commitment center

investigative files 57

unfounded 57

resident case files 57

staff orientation 52

state operated living alternative (SOLA)

client personal files 61

client personal financial records 61

pharmaceuticals inventory 62

supported living files 62

sterilization (equipment) 44

surname reference card 59

swimming pool use 70

T

telecommunications *see SGGRRS*

telephone assistance program appeals and hearings 71

timesheets *see SGGRRS*

training *see SGGRRS*

continuing education documentation 25

fire/safety/CPR 44

psychological intern 47

transitory records *see SGGRRS*

travel *see SGGRRS*

twice daily count record 60

U

unit control logs 58

V

vehicles *see SGGRRS*

victim/witness notification 9

vocational rehabilitation

client case files 69

complaints 69

inquiries 69

voter registration 9

vulnerable adults (investigations) 41

W

ward census report 49

Washington State Patrol, identification transmittal 19

work and vacation schedules 49

X

x-rays

employee/staff 60

patients 51