



“

Our employees are the most important factor in our success.

Their dedication, commitment and creativity have helped us achieve increased productivity at all levels. We continue to stress communication and training as we move forward.”

Pat Kohler

Liquor Control Board
Administrative Director

In This Issue

Extra Mile Award Winners

PSRW History

Cross Word

Did You Know?

Team Saves Agency \$80,000

Jamie Perry and Sue Korns from the Liquor Control Board, Financial Services Division, found that the process of ordering general office supplies from Central Stores was very labor intensive, redundant, and added very little value to the supply chain. It also involved a significant amount of staff time, and caused a loss of untimely ordering and delivery of products.



Jamie Perry and Sue Korns

Jamie and Sue formed the “Central Stores Rapid Invoice Payment Process Team.” They implemented a pilot program to streamline a new process for ordering general office supplies, and making payments online. In September, 2005 the new process was applied. Eleven months later 704 orders were placed using the new Field Order process, the agency saved \$80,000. Instead of each order taking 1 hour and 50 minutes, the new process takes approximately 14 minutes to complete.

Since its inception, the Productivity Board has helped state employees save Washington more than \$52 million dollars, a figure that only reflects savings during the first year of implementation.



Board Meetings

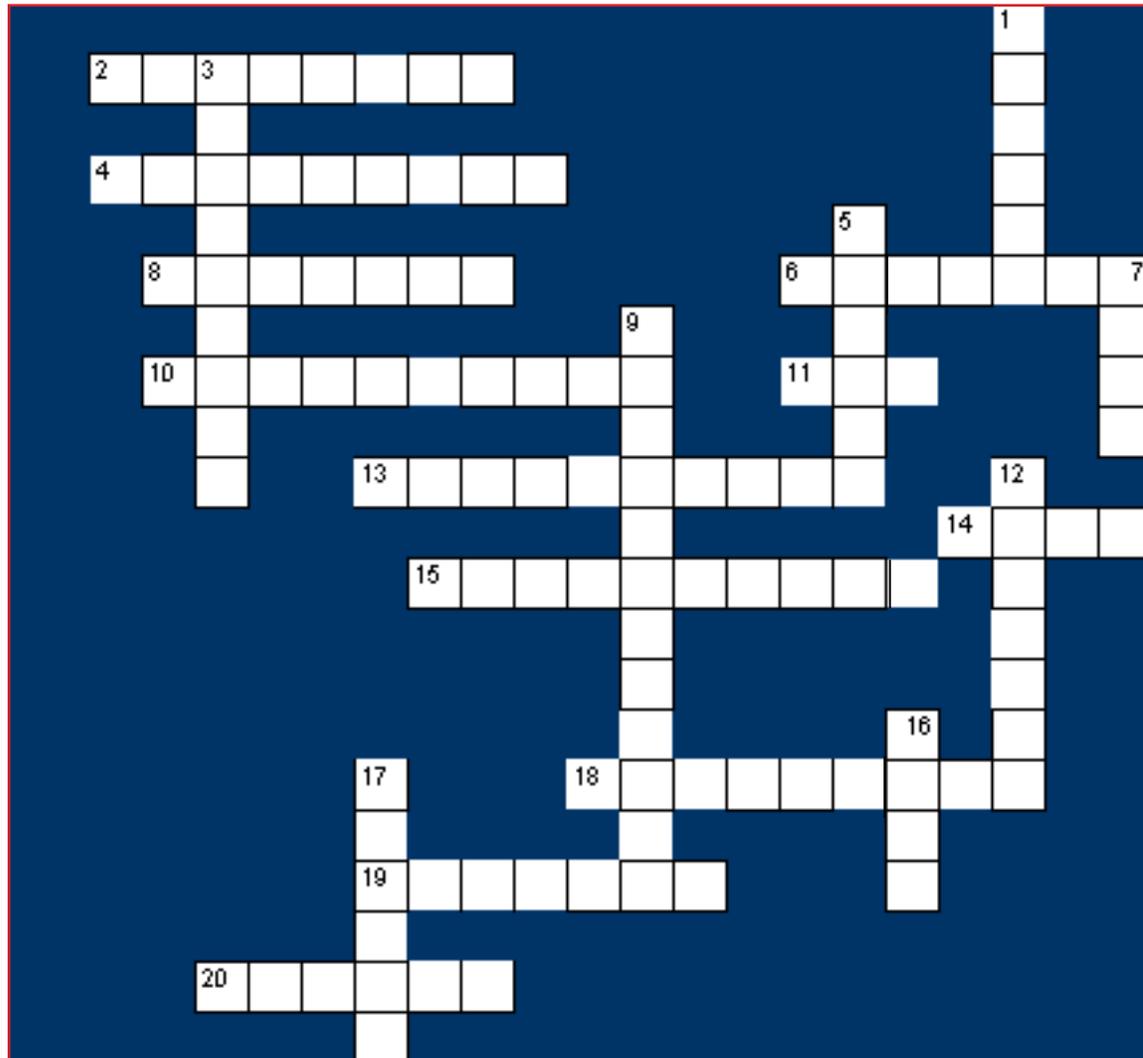
- July 7th, 2006
- August 4th, 2006
- September 1st, 2006
 - October 6th, 2006

Meetings are held at 10:00am in the Secretary of State's Office located in the Legislative Building.

Did you know?

Now you can easily submit your idea to improve Washinton State online at www.secstate.wa.gov/productivityboard

New York State's Employee Suggestion Program just celebrated its 60th year anniversary. The program has adopted more than 10,000 suggestions from approximately 12,000 employees. Suggesters have received awards totaling some \$1.5 million and the state of New York's net first year savings is more than than \$38 million.



ACROSS

- _____ Contest
- Given by businesses
- Talent _____
- Committee _____
- What a speaker speaks into
- _____note speaker
- People who donate their time
- Extra _____ Award
- Life story
- _____tents

DOWN

- Panel of _____
- Ralph Monroe _____ Award
- Announcements
- A great _____ was had by all
- _____ Committee
- _____ tables
- The forecast is calling for _____
- _____ Service Recognition Week

Rewarding Excellence

Public Service Recognition Week (PSRW) is a national program administered by the Washington State Productivity Board. It is an opportunity for every level of government to recognize and honor the hard work of federal, state, and local employees.

The President of the United States and Governors of many states, including Washington, have issued Proclamations over the past several years designating the first week of May as "Public Service Recognition Week".

This year, events were held throughout Washington in Olympia, Spokane, Tri-cities and Vancouver.

Celebrations range from large regional events to small office gatherings. Elected officials visit individuals and work groups to recognize outstanding achievements. Several agencies have management set aside time during PSRW to thank and support their employees for outstanding accomplishments, including years of service awards.



PSRW Co-chairs Sam Reed and Brian Sonntag award the 2006 talent competition winners. Left to right: Stephanie Horn, Ingrid Pharris, Brenda Landers and Joanie Nacke.

Extra Mile Award Honors

The Extra Mile Award gives state employees the opportunity to nominate fellow workers who have gone above and beyond the call of duty.

2006 individual Extra Mile Award Winners include:

- Social and Health Services, Solofua Fatu, Lloyd A. Hoage, Sandy Kirk, Jason Trujillo, and Edith Vance
- Department of Corrections, Monica Campos, Carole Engelstad, Monroe Hartung and Kevin White
- Department of Transportation, Randy Darlington
- Employment Security Department Scott Carlson

2006 team Extra Mile Award winners include:

- Department of Social and Health Services, Region 1 Katrina Victim Support Team
- Employment Security Department, Snohomish Homeless Vets Reintegration Program

40 Years of Service



Boyd Yeager, accepted his Longevity Award at Olympia's PSRW celebration on May 3rd. Yeager, an employee with the Department of Revenue, accepted the award on behalf of the 160 recipients recognized this year. The Longevity Award is given to state employees who have been in state service for at least 35 years.



Suzanne Lewis, Store Leasing Manager for the Washington State Liquor Control Board, joined the agency in 1990. Suzanne became the Liquor Control Board's Public Service Recognition Week representative in 2000, when she joined the Celebration Committee and served as chair from 2001 to 2006. "It is always exciting to watch the celebration unfold after all the months of planning," Suzanne said.

PSRW SPOTLIGHT

SUZANNE LEWIS

Originally a cartographer's apprentice for the State Highway Department in the late 1960's, Suzanne left state employment to "see the world"- which ended up being the "world" of the Liquor Control Board.

Productivity Board Members:

- Governor Christine Gregoire - Ex-Officio
- Secretary of State Sam Reed - Chair
- State Auditor Brian Sonntag
- Department of General Administration Director Linda Villegas Bremer
- Department of Social & Health Services Kathleen Brockman
- Private Sector Representative- Retired Mike Kerschbaum PEMCO Financial Services
- Speaker of the House Appointee George Masten
- Office Of Financial Management Joyce Turner
- Federation of State Employees Appointee Wanda Riley
- Department of Personnel Assistant Director Scott Turner
- Council of College Presidents Executive Director Terry Teale

Washington State Productivity Board

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