

SMART



GVERNMENT

SPRING 2010



 **Innovations**
in State Government Awards

**The Evaluators
The Nominees
Agency of the Year**



Productivity Board honors employees at annual awards ceremony



The Productivity Board has always been committed to excellence in public service by demonstrating leadership. Through the Employee Suggestion and the Teamwork Incentive programs, the board is able to encourage public employees to create, innovate and apply first-rate ideas.

Every year, the Productivity Board honors the best suggesters, evaluators and agency coordinators that our state government has to offer in our annual Innovations in State Government Awards ceremony. This year's event took place on Tuesday, February 24, in the Capitol Rotunda of the Legislative Building and was attended by numerous agency directors and employees of our great state.

Celebrating a year that saw the Employee Suggestion and Teamwork Incentive programs save \$836,859, Secretary of State Sam Reed and State Auditor Brian Sonntag were both on hand to deliver their heartfelt gratitude to all state employees for their innovative ideas and reward some of the year's best.

"Undoubtedly, state employees are the crux to the success of this program," Secretary Reed said. "Their innovation and creativity have saved the state millions in taxpayer dollars in just 25 years."

Twenty-one employees, including two Teamwork Incentive Program teams and six agency evaluators, were honored with awards. The Office of the State Actuary also won Agency of the Year, marking the first time that agency has been honored with the award.

To see more photos of the celebration, and to find out more about the Employee Suggestion Program, please visit our website at www.sos.wa.gov/productivityboard.





2010 Innovations in State Government Awards

Evergreen Award

Jerry Hatcher, Jim Harvey & Dana Carroll

Department of Corrections



The trio from the Department of Corrections (DOC) was honored with the Evergreen Award by suggesting that the agency utilize DOC statewide transportation teams to collect and return all clothing eligible for reissue to the reception centers for cleaning, repairs and redistribution. Their suggestion also saved the agency \$20,275.

LEFT TO RIGHT: Director Eldon Vail, Carrie Chastain, Kerry Arlow, Secretary Sam Reed NOT PICTURED: Jerry Hatcher, Jim Harvey, Dana Carroll

Martha Miller Lopez

Department of Corrections



Martha Miller Lopez suggested that the Department of Corrections make or purchase reusable fabric carry bags that can be used by the inmates to transport the store items that they purchase from the inmate store to their living units instead of using the paper bags. The agency recommends adopting the suggestion wherever applicable and continues to support this new practice.

LEFT TO RIGHT: Director Eldon Vail, Carrie Chastain, Secretary Sam Reed NOT PICTURED: Martha Miller-Lopez

Improving Safety in Washington Award

Joshua Lumsden

Department of Social and Health Services



Joshua Lumsden was awarded the first Improving Safety in Washington Award thanks to his idea that the Department of Social and Health Services (DSHS) use available electronic methods to conduct site reviews to gain geographical information for placement of persons considered to be a danger to the community.

LEFT TO RIGHT: Molly Hughes-Moller, Tracy Guerin, Joshua Lumsden, Secretary Sam Reed

Brad Kuhlman

Department of Transportation



The second Safety Award went to Brad Kuhlman for his suggestion that the Department of Transportation (DOT) use the device developed by him for loading and unloading heavy traffic barrels to help eliminate back injuries to employees. The agency concluded that the device would reduce exposure to injuries, and enthusiastically adopted Kuhlman's idea.

LEFT TO RIGHT: Secretary Sam Reed, Brad Kuhlman, Paula Hammond, Lynn Hicks

Innovative Team Award



LEFT TO RIGHT: DiAnna Bohart, Secretary Pat Kohler, Cheryl Foster, Secretary Sam Reed, Sandy Brown, Marcy Wilsie NOT PICTURED: Jan Harrell, Delores Conwell, Sherry Gutweiler

Shooting Stars Team

Liquor Control Board

The Shooting Stars created the Combined License Interview Process (CLIP) to improve both the retail and non-retail application processing time, and generate retail liquor sales. The efforts of the team not only led to quicker turnarounds in processing time, they also generated revenue from both liquor sales and licensing fees totalling \$37,493.

Teamwork Incentive Award



LEFT TO RIGHT: Keri Wallis, Elizabeth Hyde, Lisa Won, Christi Steele, Rob McKenna, Sam Reed, Michael Harbour, Matt Smith, Kelly Burkhart, Troy Dempsey. NOT PICTURED: Charlene Winner.

Team OPEB Tools

Office of the State Actuary

The OPEB Tools Team updated a study of the state-wide Law Enforcement Officers' and Fire Fighters Retirement System (LEOFF) Plan 1 medical benefits. Not only did their new system gather extremely positive comments and many thanks, it also helped save the agency \$220,000.

Suggestions Achieving Highest Savings

Cindy Hacker

Washington State

Patrol
\$64,000



LEFT TO RIGHT: Stephanie Bryant, Capt. Darrin Grondel, Cindy Hacker, Secretary Sam Reed



Bret Durbin

Washington State Office of the Attorney General

\$40,000

LEFT TO RIGHT: Atty. Gen. Rob McKenna, Delores Amber, Brett Durbin, Secretary Sam Reed

Cable Green

State Board for Community & Tech. Colleges

\$25,000



LEFT TO RIGHT: Charles Earl, Nathaniel & Cable Green, Secretary Sam Reed, Kathy Goebel



Troy Free

Department of Corrections

\$22,275

LEFT TO RIGHT: Carrie Chastain, Secretary Eldon Vail, Troy Free, Secretary Sam Reed



2010 Innovations in State Government Awards

Outstanding Evaluators

Dan Pacholke

*Department of
Corrections*



LEFT TO RIGHT: Carrie Chastain, Secretary Eldon Vail, Dan Pacholke, Secretary Sam Reed

Rhonda Bierma

Department of Health



LEFT TO RIGHT: Marc Harrison, Richard Aleshire, Secretary Sam Reed, Bill White

Susan Harp

Department of Health



LEFT TO RIGHT: Marc Harrison, Richard Aleshire, Secretary Sam Reed, Bill White

Archie Allen

*Department of
Transportation.*



LEFT TO RIGHT: Secretary Paula Hammond, Archie Allen, Jay Wells, Sam Reed, Lynn Hicks

Jan Weston

*Employment Security
Department*



LEFT TO RIGHT: Beverly Peterson, Paul Trausse, Jan Weston, Secretary Sam Reed

Nancy Wolke

*Department of Social
and Health Services*



LEFT TO RIGHT: Molly Hughes-Moller, Tracy Guerin, Nancy Wolke, Secretary Sam Reed

Jay Wells

*Department of
Transportation.*



LEFT TO RIGHT: Secretary Paula Hammond, Archie Allen, Jay Wells, Sam Reed, Lynn Hicks

Previous Award Winners

COORDINATOR OF THE YEAR:

- 2001 - Marc Harrison, Department of Health
- 2002 - Sherry Moe, Department of Licensing
- 2003 - Shannon Reuell, Liquor Control Board
- 2004 - Barbara Bowdish, DSHS
- 2005 - Barbara Bowdish, DSHS
- 2006 - Priscilla Mayo, Department of Personnel
- 2007 - Lillian Springer, General Administration
- 2008 - Molly Hughes-Mohler, DSHS
- 2009 - Lynn Hicks, Dept. of Transportation

AGENCY OF THE YEAR:

- 2001 - Department of Veterans Affairs
- 2002 - Department of Labor and Industries
- 2003 - Dept. of Social and Health Services
- 2004 - Department of Labor and Industries
- 2005 - Department of Labor and Industries
- 2006 - Washington State Patrol
- 2007 - Dept. of Social and Health Services
- 2008 - Department of Transportation
- 2009 - Department of Transportation

Coordinator of the Year

Carrie Chastain

Department of Corrections



Carrie Chastain was one of the most consistent coordinators for the Productivity Board, receiving and assisting on more than 50 employee suggestions in 2009. She continually helped to promote both the Employee Suggestion and Teamwork Incentive Programs within her agency, including the enormously successful "Bright Ideas" campaign.

LEFT TO RIGHT: Secretary Eldon Vail, Carrie Chastain, Secretary Sam Reed

Agency of the Year



Office of the State Actuary

"Securing tomorrow's pensions today."

For the first time in the history of the Productivity Board, the Office of the State Actuary was at the top of the list for agencies that saved the most money. Its success was spearheaded by this year's Teamwork Incentive Program Award-winning team, which featured eight different employees and saved the agency \$220,000 in the first year alone. The Productivity Board is proud to recognize the State Actuary as the Agency of the Year, and looks forward to a future of more savings.



St. Patrick's Day Word Search

Q	U	P	C	H	U	C	P	G	D	M	G	J	L	N
W	N	I	L	B	U	D	O	R	O	Z	J	J	A	J
T	H	R	T	W	C	M	U	N	V	S	R	M	Y	T
R	D	A	T	S	N	I	A	T	F	E	I	H	C	P
O	L	T	C	A	D	S	T	C	R	E	V	O	L	C
S	A	E	N	I	T	S	E	L	E	C	S	D	K	D
N	R	S	S	E	Q	I	I	E	B	T	S	C	G	
A	E	M	R	B	Y	O	Z	M	N	C	H	Z	I	T
K	M	I	O	I	H	N	L	E	G	E	N	D	R	O
E	E	R	Y	S	H	A	M	R	O	C	K	I	T	E
S	H	E	P	H	E	R	D	I	H	Q	N	U	A	P
Y	I	L	W	O	S	Y	T	C	D	I	A	I	P	Q
F	G	A	B	P	V	S	R	K	T	T	O	E	G	K
L	X	N	U	F	G	A	D	Y	H	M	B	X	Y	O
F	D	D	H	T	M	U	S	A	U	B	W	A	L	D

- | | | |
|------------|-------------|----------|
| Bishop | Emerald | Pirates |
| Celestine | Ireland | Shamrock |
| Celtic | Legend | Shepherd |
| Chieftains | Limerick | Snakes |
| Clover | March | Tuatha |
| Druidism | Missionary | |
| Dublin | Monasteries | |
| | Patrick | |

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