

SMART GOVERNMENT

A NEWSLETTER PUBLISHED BY THE

WASHINGTON STATE PRODUCTIVITY BOARD

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New Life for the Department of Printing

The Department of Printing, instated by the State Legislature in 1854, was one of the first agencies created and with Jean-Luc Devis celebrating his first year with the department, the agency has a lot to look forward to. Located off of New Market in Tumwater, nestled next to the State Records Center, the complex spends the day digitally printing, cutting paper, making envelopes, sorting, stapling, collating binding and inserting. The 75,000 square foot plant is a 24 hour, 5 days a week operation. It employs 130 staff, including 7 copy centers, and a data print center.

The plant, through its range of machinery, finishes an average of 150 print jobs every day. Agencies use them for everything from newsletters to retirement booklets as well as cities, counties and school districts from all over the state. The facility also has the capability of printing jobs in nineteen different languages.

Technology now allows customers to design and print jobs online, along with the ability to see proofs online as opposed to working with hard copy proofs, which take time to mail and correct. The convenience of working with the Department of Printing has put this operation at the forefront of the industry.

This is a new era for the Department of Printing in Washington and we look forward to future technological advances by Mr. Devis and his staff.



Governor Gregoire thanks the Department of Printing for a job well done, March 2007

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A key responsibility of leaders is to define the need for change. Technology and customer expectations are driving forces that move us from “just putting ink on paper” to becoming valued “communication solution providers”. We strive to make agencies successful with the right print solution. We’re not the State Printer you used to know!”

JEAN-LUC DEVIS,
Director
Department of Printing

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The Department of Printing Productivity Board Coordinator, Tony Brown, started his state service career nearly three years ago as a Human Resource Consultant. Tony was appointed the agency's coordinator soon after starting with the agency.

"It is rewarding to share the program information with our new hires during orientation.

COORDINATOR

CORNER

You can hear the wheels start to turn as the process is described and the potential rewards for the state and employee."

Productivity Board Members:

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Innovative idea generates thousands for DSHS

A Support Enforcement Officer with the Department of Social & Health Services (DSHS) suggested appointing coordinators to all Division of Child Support (DCS) field offices to work with their respective County Treasurer's Office in order to collect child support debts from property tax foreclosure sales. The agency implemented a test program and found that during the prior year, DCS lost thousands of dollars in excess funds from foreclosure of liens for delinquent real property tax.

During the first year this suggestion was implemented, \$102,737 had been recovered in lost revenue.

DOT Employees save taxpayers on Narrows Bridge repainting project

Six employees with the Department of Transportation (DOT) developed a cost-effective and innovative solution to maintain and paint the suspender cables that hold up the Tacoma Narrows bridge deck. The old method required a worker to scrape and paint the cables by hand while suspended in a cage, which was extremely laborious and costly. After the team exhausted all outside ideas to change the process, they decided to design and build a system of their own.

The Teamwork Incentive Program (TIP) allows teams of employees to submit cost effective process improvements either before or after the process is implemented.

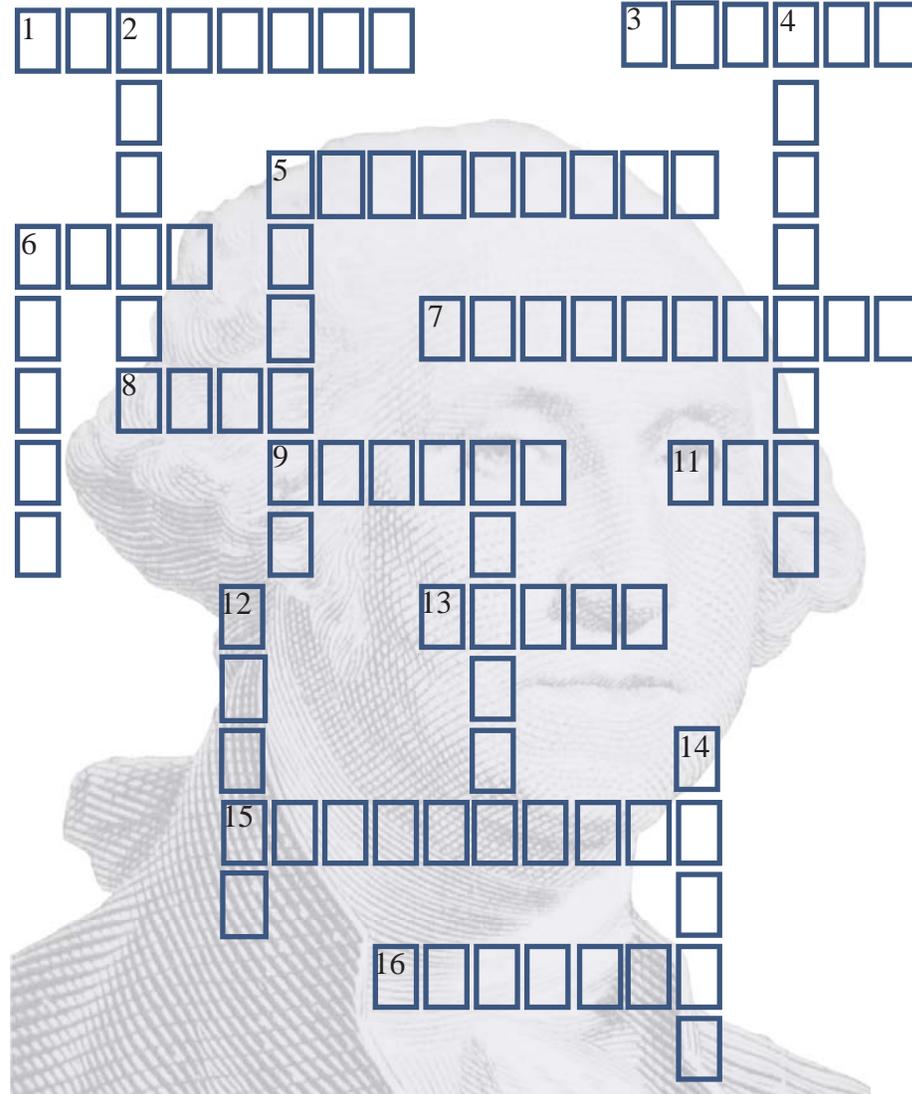


Pictured from left to right: Pete Courtney, John Moregan, Marcus Pettiford and Kip Wylie
Also pictured: Cornila Kirkpatrick and Secretary of State Sam Reed



Pictured above: The new system built by the TIP team to clean the cables on the Tacoma Narrows bridge

Department of Printing Crossword



ACROSS

1. Postage accepted in lieu of stamps
3. Spot or imperfection
5. Faint image appears on printed sheet, not intended
6. Making an image face the opposite from the original
7. Arranging pages properly on the press sheet
8. Inexpensive photographic print of line copy
9. Press an image so it lies above the surface
11. Align sheets of paper in a straight compact pile
13. Test sheet to predict printing results
15. Final camera-ready copy of artwork
16. Dot-like flaw in a printed item

DOWN

2. Press an image so it lies below the surface
4. Typesetting, adjusting the amount of space between characters
5. Inner margin on a page from the printing area to binding
6. Cover a sheet with ink or varnish
10. Printed as a pattern of dots rather than solid area of ink
12. Preliminary drawing or layout showing visual elements
14. Printing extends to the edge after trimming

Answers will be published in the next edition of Smart Government set to be released in March 2008

Exclusive Sonics Ticket Package for Washington State Employees

Each year, as part of Public Service Recognition Week (PSRW) the Seattle Sonics allow state employees to purchase game packages at a reduced rate. This year, the package includes: A complimentary game for select dates in December, Guaranteed playoff priority, courtside seating and watch warm-ups when doors open.

Lower Level Sideline \$90 per seat \$270 per package - Lower Level Corner \$60 per seat \$180 per package

Upper Level Sideline \$22 per seat \$66 per package



For more information or to reserve your package today, contact Rick Dooley at (206) 272-2744 or e-mail rdooley@sonics-storm.com This is an extended part of the Public Service Recognition Week, administered by the Washington State Productivity Board 360-704-5203 or innovate@secstate.wa.gov